



Vermont Human Trafficking  
Task Force

# Vermont Human Trafficking Victim Resource Guide

*Revised  
December 15, 2020*

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**Human Trafficking** is the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services through the use of force, fraud or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery. Sex trafficking is a commercial sex act induced by force, fraud, or coercion, or in which the person induced to perform such an act has not attained 18 years of age. Labor Trafficking is the crime of using force, fraud or coercion to induce another individual to work or provide service.

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This Resource and Referral document aims to guide a collaborative, trauma response to identifying and responding to cases of suspecting human trafficking in the State of Vermont. This guide is intended for use by law enforcement, attorneys and service providers, including providers for youth and families.

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# The Vermont Human Trafficking Task Force

## **Mission**

The mission of the Vermont Human Trafficking Task Force is to eliminate and prevent trafficking of persons within the State of Vermont. To implement a multidisciplinary response to human trafficking in Vermont that is coordinated, victim-centered, trauma informed.

## **Who We Are**

The Vermont Human Trafficking Task Force is a collaboration of law enforcement, service providers, attorneys, state agencies, federal partners and other community stakeholders.

## **Our Leadership**

Our Task Force is led by a Steering Committee comprised of key state and federal partners and other key community stakeholders, who were the original developers and pioneered the anti-trafficking initiative for the State of Vermont.

## **Steering Committee Co-Chairs**

Jon Ophardt, United States Attorney's Office

Cindy Maguire, Vermont Attorney General's Office

Dr. Aron Steward, Chief of Psychology, University of Vermont Health Network - Champlain Valley Physicians Hospital

## **Staff**

Roz Renfrew, Human Trafficking Task Force Coordinator

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Sean O'Connell, Human Trafficking Law Enforcement Liaison

Sean.OConnell@vermont.gov

## **Membership**

The Task Force represents a diverse group of stakeholders committed to sharing their experiences and expertise. Membership is inclusive, and the Task Force will continue to engage and grow its membership to develop best practices and responses for the State of Vermont.

## **Members and Partners**

Chittenden Unit for Special Investigations

Department for Children and Families

Drug Enforcement Administration

Federal Bureau of Investigation

Give Way to Freedom

Homeland Security Investigations

New England Coalition Against Trafficking

Rutland Police Department

South Burlington Police Department

United States Attorney's Office

Vermont Attorney General's Office

Vermont Center for Crime Victim Services

Vermont Center for Independent Living

Vermont Network Against Domestic and Sexual Violence

Vermont State Police

## **Our Goals**

- Identify victims of all forms of trafficking.
- Create a shared understanding of the definitions of victim-centered and trauma-informed.
- Identify, build capacity for, and coordinate comprehensive victim-centered and trauma informed services for survivors.
- Investigate and prosecute cases at the local, state and federal levels.
- Develop a swift and coordinated criminal justice response to human trafficking, in which perpetrators are held accountable and the rights of victims of trafficking are protected.
- Create seamless channels of communication and collaboration between law enforcement and victim service providers.
- Engage the community through outreach, education and training with the common goal of combatting human trafficking.

## **Our Guiding Principles**

- All participating agencies and organizations acknowledge the presence of sex and labor human trafficking in Vermont.
- Human trafficking impacts all genders, ages, socioeconomic status, nationalities, and our response must always be inclusive.
- Collaboration is essential to successfully reduce human trafficking.
- Investigations, prosecutions and services are victim-centered and trauma informed, and all participating agencies share a commitment to this approach, respecting the rights of trafficked persons.
- All participating agencies and organizations designate at least one point of contact for the Task Force as part of their response commitment.

## **Our Funding**

The Vermont State Police (VSP) and the Vermont Center for Crime Victim Services (CCVS) has been awarded funding through the OVC/DOJ FY18 Enhanced Collaborative Model Task Force to Combat Human Trafficking Grant.



## Vermont Human Trafficking Task Force Response Protocol



### Reporting to Law Enforcement and Coordination of Victim Services

- Speak with client alone, if possible.
- Interpreters are available if needed ([p. 24](#)).
- Use a trauma-informed and victim-centered approach.
- Assess safety and basic needs concerns ([Basic Needs Assessment Form](#))
- Complete the Vermont Human Trafficking [Data Form](#)

If potential victim is in imminent danger and/or needs emergency medical or mental health attention:

**Contact local EMS or dial 911**

If you suspect human trafficking and would like to seek help for a potential victim:

**Dial 211**

To make a report to law enforcement:

**Call the Vermont Human Trafficking Hotline: 1-888-98HUMAN (1-888-984-8626)**

To make a report that involve a youth (under the age of 18):

**Call the Department for Children and Families 1-800-649-5285**

To make a report that involve vulnerable adults:

**Call the [Adult Protective Services Reporting Line](#) 1-800-564-1612**

If you have information regarding human trafficking that is occurring outside of Vermont:

**Call the National Human Trafficking Hotline: 1-888-373-7888 OR Text: BeFree**



## Services for Victims

### Vermont Human Trafficking Victim Services: State Resources

<b>Agency/Organization</b>	<b>Name</b>	<b>Phone</b>	<b>E-mail</b>
United States Attorney's Office	Aimée Stearns		Aimee.Stearns@usdoj.gov
Rapid Response Support System		Dial 211	
VT Helplink		802.565.LINK (toll-free)	vthelplink.org
Child Abuse Hotline		1-800-649-5285	
Northern Vermont Human Trafficking Case Manager	Katie Newell	802-557-1029	KNewell@southburlingtonpolice.com
Southern Vermont Human Trafficking Case Manager	Megan Clark	802-236-5907	Megan.Clark@vermont.gov
Vermont Center for Independent Living	Ericka Reil	802-839-9504	ericka@vcil.org
DCF Family Services Division	Trissie Casanova	802-735-6104	patricia.casanova@vermont.gov
DIVAS (HT services for justice-involved women)	Kylen Veilleux	802-859-3221	divas@vtnetwork.org
Attorney General's Office		802-828-3171	ago.vermont.gov/contact-page/
Senator Leahy's Office	Diane Derby	802-505-0025	
HT Victim Services Director	Kira Krier	802-382-7951	kira.krier@ccvs.vermont.gov
Vermont State Police Victim Services Director	Kate Brayton, MSW	802-585-9605	Kathryn.brayton@vermont.gov

## **Vermont Human Trafficking Case Managers**

Available to offer wrap around services to victims of human trafficking or consultation.

Northern Vermont

Contact: Katie G  
Human Trafficking Case Manager  
Phone: 802-557-1029  
knewell@southburlingtonpolice.org

Southern Vermont

Contact: Megan Clark  
Human Trafficking Case Manager  
Phone: 802-236-5907  
Megan.Clark@vermont.gov

## **Vermont Victim Assistance Programs**

Victims' advocates provide information on the status of court cases, notify victims of hearings, prepare victims to testify, and assist victims with applications for Victims Compensation. They also assist victims with completing Victim Impact Statements, requesting restitution and requesting notification of their offender's release. In addition, advocates provide short-term counseling and emotional support to victims, accompany them to court, and help to ensure that they are not re-victimized by the criminal justice process.

Victims' Advocates in Vermont State's Attorneys offices in Vermont's 14 counties:

[See Appendix A for in-state regional and statewide contact information.](#)

There are also Statewide Victims' Advocates and Special Unit Victims' Advocates. If you are not sure who to contact, call our office and we'll help you find your advocate.

[Victim Assistance Program](#)

Vermont Center for Crime Victim Services  
802-241-1426

## **U. S. Attorney's Victim Witness Program**

The U.S. Attorney's Office Victim Witness Program assists victims of federal crimes in Vermont through the criminal justice process. The Victim Witness Specialist, Aimee Stearns, is committed to working with federal victims of human trafficking to provide them the best possible services and shepherd them through the court system in a trauma informed way.

P.O. Box 570  
Burlington, VT 05402  
802-951-6725

## Service Options

### Without Initial Law Enforcement Involvement

**Vermont 2-1-1 is a statewide, confidential information and referral service** for streamlined access to community resources. Receive person-to-person assistance to help find answers to your questions. Call Specialists are highly trained to listen and assess caller's situation.

#### **Dial 211**

[www.vermont211.org](http://www.vermont211.org)

*Translation Services are Available*

Vermont 2-1-1 is a well-established program of the United Way of Vermont that promotes the health and well-being of all people in Vermont through a statewide information and referral system for streamlined access to community resources. Vermont 2-1-1 maintains a robust statewide database of information about hundreds of important community resources, like emergency food and shelter, disability services, counseling, senior services, healthcare, child care, drug and alcohol programs, legal assistance, transportation needs, educational and volunteer opportunities, and much more. 2-1-1 is not an emergency number like 9-1-1, nor is it directory assistance like 4-1-1. It is the first step toward solving problems when facing difficult times. It is a free service, it is confidential and it operates twenty-four hours a day, seven days a week. Interpretation services are available at all times, and resources can be texted to callers. Population Served: all genders; all ages; labor trafficking victims; sex trafficking victims; US citizens, foreign nationals; undocumented persons.

## Rapid Response Support System - Give Way to Freedom

Give Way to Freedom developed and runs an independent and robust crisis response system for adults in Vermont. RRSS aids potential victims during the initial 48-72 hours of disclosure of trafficking or suspicion of a human trafficking case.



RRSS ensures that victims and potential victims of human trafficking receive support tailored to their needs at the earliest possible point. The system provides immediate support services and allows the individual time to rest and consider the options available to them. RRSS initiates a continuum of support to victims by establishing a baseline of trust between a victim and our facilitator(s) and/ or service providers, ensures the safety and well-being of a victim and enhances the trusted line of victim referral.

Give Way to Freedom's RRSS facilitators are trained in trauma-informed support and equipped with comprehensive resources to assist individuals in understanding their rights and options as well as connecting with longer-term support services should they wish to do so. Facilitators can also help with case consultation as well as logistical planning for a potential victim and help law enforcement and/or other service providers identify service provision options.

If you want to access this Vermont statewide service, within Vermont dial 211 or outside Vermont call the National Human Trafficking Hotline, 1.888.373.7888, and ask to be connected to Vermont 211.

## National Hotline

The National Human Trafficking Hotline is a national, toll-free hotline, available to answer calls from anywhere in the United States 24 hours a day, 7 days a week, every day of the year. The Hotline connects victims and survivors of sex and labor trafficking with services and supports to get help and stay safe. The Hotline also receives tips about potential situations of sex and labor trafficking and facilitates reporting that information to the appropriate authorities in certain cases. The hotline can provide data on where cases of suspected human trafficking are occurring in the U.S.

### **Report tips and receive information**

Human Trafficking National Hotline: Call **1-888-373-7888**

OR

send a text saying HELP or INFO to **233733**

Hearing or speech impaired: **Dial 711**

The Hotline is operated by [Polaris Project \(https://polarisproject.org\)](https://polarisproject.org), a nongovernmental organization serving victims and survivors through the National Human Trafficking Hotline; building a dataset that illuminates how human trafficking really works, in real time; and turning knowledge into targeted systems-level strategies to disrupt and prevent human trafficking.

The National Human Trafficking Resource Center (NHTRC), also operated by Polaris, provides human trafficking victims and survivors with access to critical support and services to get help and stay safe; and equips the anti-trafficking community with the tools to effectively combat all forms of human trafficking.

## Department for Children and Families: Family Services Division

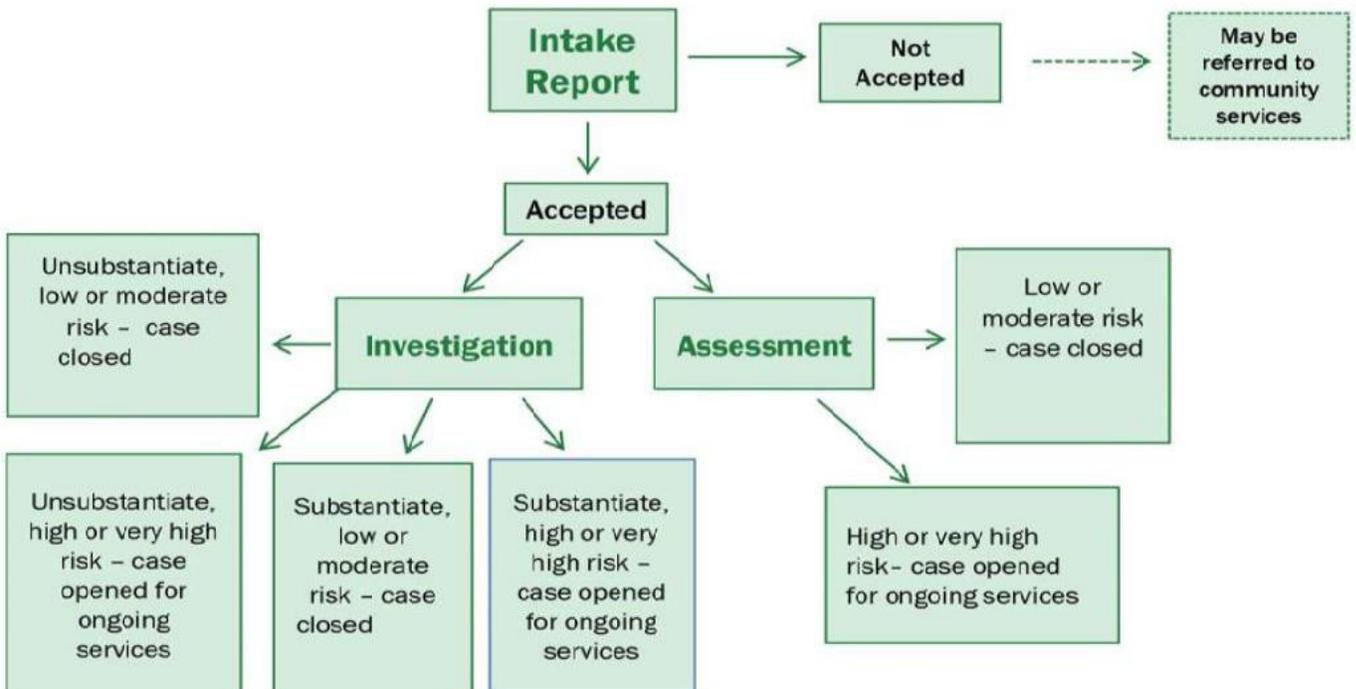
The Family Services Division (FSD) is Vermont's state-wide child protection and youth justice agency charged with assessing and investigating reports of child abuse and neglect and providing ongoing services to families who assess as high risk. As a Division, they are committed to protecting children, strengthening families, and ensuring that every child and youth has a permanent family or family connection.

**Reporting Human Trafficking:** Information regarding the human trafficking of a youth (under the age of 18) should be reported to the Department for Children and Families by calling Vermont Centralized Intake: **1-800-649-5285**

The intake worker will ask questions in order to obtain necessary information. If you are a mandated reporter and suspect a child or youth may be a victim of sex trafficking you must report to Child Protection Hotline.

**Please note:** in the flow chart below, accepted reports of human trafficking would follow the investigation track.

### FSD Case Flowchart



## **Collaboration with Law Enforcement**

DCF will request assistance from local law enforcement in all investigations of child sexual abuse by an alleged perpetrator age ten or older and when there is a serious injury to a child. Ordinarily, cases of sexual abuse, including human trafficking occurrences, would be handled by the Special Investigations Unit (SIU) located in the district in which the incident occurred. Law enforcement will initiate their own investigation which could result in criminal charges being pressed against any perpetrators of sexual violence. Whenever possible, DCF and law enforcement will conduct interviews jointly in an attempt to not overwhelm the victim. Accommodations can be made for interviews to be recorded so that a victim may be interviewed by only one investigator, if it is in the best interests of the victim.

## **Missing Youth**

When youth in DCF custody are missing, the DCF social worker will immediately notify local police and place the child's name on a state-wide registry which documents all missing youth in DCF custody. If there are concerns that a missing youth is a victim of human trafficking, the DCF Centralized Intake Unit should be called.





## Vermont Coalition of Runaway & Homeless Youth Programs

Coalition members are community experts and key resources, providing emergency shelter, food, clothing, crisis stabilization, transitional housing, mental health care, access to community resources, substance abuse assessment and treatment, peer support systems, youth leadership opportunities – and a host of other services designed to aid in the healthy development of youth. Each Coalition member is part of a closely-knit team that comes together regularly, where the wisdom and experience of all members are recognized as our greatest asset.

### Statewide Coalition Office:

38 Elm Street / PO Box 627  
Montpelier, VT 05602  
802-229-9151  
FAX: 802-229-2508  
[www.vcrhyp.org](http://www.vcrhyp.org)

[For a listing of regional offices, see Appendix B.](#)

## Adult Protective Services

Adult Protective Services **Reporting Line: 1-800-564-1612**

[APS Website \(https://dlp.vermont.gov/aps/\)](https://dlp.vermont.gov/aps/)

Adult Protective Services (APS) is a public safety program within the Division of Licensing and Protection (DLP), Department of Disabilities, and Aging and Independent Living. APS is tasked with receiving and investigating allegations of abuse, neglect and exploitation of vulnerable elderly and disabled adults in Vermont. Investigations are conducted to determine the validity of allegations and, when warranted, include the coordination of protective services to address critical safety concerns. APS does not conduct criminal investigations. However, if APS determines that an incident has risen to the level of criminal behavior, a referral will be made to the appropriate prosecutorial agency (e.g. Attorney General's Office).

APS assists vulnerable adults by making referrals to community organizations such as the Council on Aging or Home Health agencies. APS has the authority to help vulnerable adults obtain emergency orders from the courts to help protect themselves from further abuse, neglect or exploitation. APS is also involved in community education programs to raise the public awareness of abuse issues, encourage prevention efforts and educate personal care staff members about mandatory reporting responsibilities.

APS may pursue a guardianship petition if a vulnerable adult has impaired cognitive functioning that significantly results in decision-making that poses serious risks to their health, safety or financial well-being. Individuals who are competent to make their own decisions are not subject to protective action, unless they voluntarily choose to be so covered.

The APS Program maintains a registry of substantiated perpetrators of abuse and performs checks of that registry for employers who provide care to vulnerable adults. Health care facilities are encouraged to make use of this registry when screening and hiring employees involved in giving care.



## The Vermont Network Against Sexual and Domestic Violence

The programs of the Vermont Network support victims and survivors of domestic and sexual violence across Vermont, providing:

- Confidential Advocacy
- 24/7 Hotlines
- Emergency Shelter
- Help with the Legal System
- Medical Advocacy

Statewide Coalition Office  
PO Box 405  
Montpelier, VT 05601  
802-223-1302; Fax: 802-223-6943  
[www.vtnetwork.org](http://www.vtnetwork.org)

[See Appendix C for regional programs and contact information](#)

**Confidential Advocacy** – Advocates from Vermont Network programs provide free and confidential advocacy. An advocate will not disclose any information about a survivor without the survivor’s permission\*.

\*While most advocates can keep your conversations confidential, some advocates may need to report child abuse to the state if they are concerned that a child may be in danger. If you are concerned about child abuse reporting, you can ask to speak with an advocate who is not a “mandated reporter”, or you can speak anonymously with hotline advocates.

**Hotlines** – Each program staffs a free 24/7 hotline for crisis support, ongoing peer support and advocacy, information and referral.

**Legal Advocacy and Support** – Trained peer advocates can support survivors in making informed decisions about legal concerns and/or accompany survivors to court. Advocates provide information about protection orders for survivors of domestic violence, sexual assault and stalking, and about what to expect in civil and criminal court. Advocates may be able to provide referrals to specialized legal resources including attorneys.

**Hospital Support** – Advocates are available to meet survivors at the hospital after a sexual or physical assault to assist them in understanding their rights, to provide support and information before, during and after examinations, and to help survivors connect with other resources as needed. [The SANE Program \(https://www.vermontsane.org\)](https://www.vermontsane.org) trains and supports highly trained nursing professionals to provide forensic medical care to victims of domestic violence, sexual violence and abuse at hospitals across Vermont.

**Financial and Personal Advocacy** – Peer advocates can support survivors in identifying and accessing a wide variety of public benefits and community resources for basic needs. Advocates can assist survivors in securing rights and services with social service providers, landlords, creditors and others.

**Shelters and Safehomes** – Shelters provide a home-like environment for survivors of domestic and sexual violence and their children who need a safe place to stay temporarily. An advocate can help a survivor identify and access community resources and develop a plan for leaving the shelter, while a children’s advocate can support her children. In communities without shelters, and for male survivors of domestic violence, programs can connect survivors with local safe homes, or with shelters in other regions of the state.

**Other Resources** – Most programs offer peer education &/or support groups for adult survivors, youth &/or children, creating opportunities to connect with others sharing similar experiences. Some programs provide individual advocacy with youth and children, parenting support, limited transportation &/or childcare, transitional housing, and education and support regarding substance use or abuse.

## LGBTQ Services: Pride Center of Vermont

**The Health and Wellness Program** creates programming that mitigate health disparities specific to LGBTQ+ Vermonters. Some of the resources offered through the program:

- Rapid & Free HIV testing
- Free safer sex supplies
- Vermont Diversity Health Project - connects Vermonters to safe and affirming health care providers

For more information, call (802) 860-7812 or visit our

website: <https://www.pridecentervt.org/programs/health/>

**The SafeSpace Anti-Violence Program** works with LGBTQ+ survivors of violence and/or discrimination. Advocates with our program offer free and confidential short-term emotional support, resource connection, and advocacy Mon-Thur 10-6 and Fri 10-2. There are several free and confidential ways to get in contact with our advocates:

Support line: (802) 863-0003

Email: [safespace@pridecentervt.org](mailto:safespace@pridecentervt.org)

Online chat: <https://www.pridecentervt.org/safespace/>

En Español: WhatsApp (802) 860-7812

**The Transgender Program** facilitates community development for transgender, intersex, and gender non-conforming Vermonters to celebrate diverse gender identities and expressions. The program offers a support group for trans and GNC people in Vermont, in addition to hosting a variety of social programs. For more information call (802) 860-7812 or visit our website:

<https://www.pridecentervt.org/programs/transprogram/>

The Pride Center also offers several identity-based social groups:

Thrive (QTPOC)

Disability Network (LGBTQ+ people with disabilities)

Momentum (LGBTQ+ people who are 40+)

Glow (LGBTQ+ Women)

GLAM (gay, bi, and trans men)

To learn more, call (802) 860-7812 or visit our website: <https://www.pridecentervt.org/>

## Services for Justice-involved Women

**DIVAS (Discussing Intimate Violence and Accessing Support)** is a program of the Vermont Network Against Domestic and Sexual Violence (VT Network) that provides survivor-centered support and education about domestic and sexual violence and human trafficking to individuals who are detained or incarcerated at the CRCF. In addition, through its Transitional Services Program, DIVAS provide survivor-centered and trauma-informed advocacy and support related to housing and other economic issues for presently and formerly incarcerated individuals.

Program services are voluntary and confidential, and include:

- Individual and group education about domestic and sexual violence and human trafficking, including topics related to trauma, coping skills, community resources and safety;
- Safety planning, crisis intervention and emotional support for individuals while they are incarcerated, and at the time of release;
- Coordination of services with other Department of Corrections programs and staff, community-based services, and VT Network member programs across Vermont.

Point of Entry/ Contact:

(802) 859-3221

[divas@vtnetwork.org](mailto:divas@vtnetwork.org)



### **Women's Justice and Freedom Initiative**

187 St. Paul Street, Suite 103

Burlington, VT 05401

(802) 750-1918

The purpose and vision of the Women's Justice and Freedom Initiative is to create a world without prisons and where all people can thrive.

We work to make it known that people become entangled in our legal system because of systematic failures and that our legal system is founded on the control and punishment of black and brown bodies. We work to shine a light on an alternative vision in which our communities thrive, and all people's basic needs are met. Our advocacy spans from addressing the immediate needs of all women, all girls, and all LGBTQ+ people impacted by the legal system to community organizing and legislation on a statewide and federal level to abolish the prison industrial complex. We also provide advocacy on intersecting issues such as human trafficking, addiction, child welfare, etc.

## Vermont Substance Abuse Treatment & Recovery

[ADAP \(Division of Alcohol & Drug Abuse Programs\)](#) oversees a network of health promotion, prevention, intervention, treatment and recovery services. Our mission is to prevent, reduce and eliminate the problems caused by alcohol and drug use. We work with national, state and community-based organizations to make proven programs and services available to Vermonters. We use data to plan and guide program improvements, and to support Vermont's statewide system of providers.

Free and confidential alcohol and drug support and referral services:

802-565-LINK

[vthelplink.org](http://vthelplink.org)

### [Vermont Substance Abuse Treatment & Recovery Directory](#)

Division of Alcohol & Drug Abuse Programs

108 Cherry Street, Burlington, VT 05401

(800) 464-4343

(802) 651-1550

## Children's Advocacy Centers and Special Investigations Units

[See Appendix D for county CAC and SIU contact information.](#)

Children's Advocacy Centers (CACs) are child-focused programs in which representatives from many disciplines, including law enforcement, child protection, prosecution, mental health, medical and victim advocacy, and child advocacy, work together to conduct interviews and make team decisions about the investigation, treatment, management, and prosecution of child abuse cases.

Vermont State Special Investigations Units (SIUs) are multi-disciplinary task force units created to provide criminal investigation services in response to reports of sexual assault, other serious sexual offenses and serious child abuse and neglect. Such cases require special expertise in order to better protect victims and to enable successful prosecutions by the Office of the State's Attorney. Investigations will generally be limited to reports and referrals of such cases within the borders of county in which the crime took place. The operations of the Unit will promote cooperative efforts between municipalities, police agencies, prosecutorial, DCF, and Victims' Advocate groups. The Unit will perform its mission lawfully and with intelligence, dedication, fairness, compassion, competence providing special sensitivity to the needs of victims.

## Vermont Legal Aid

Vermont Legal Aid provides free civil legal services to Vermont residents who meet **at least one** of the following criteria:

- are low income
- have a disability
- are over 60
- have experienced illegal discrimination in housing
- have a problem related to health care insurance or services

Vermont Legal Aid work involves:

- representing clients
- providing legal information and advice, forms and other helpful tools
- testifying before the legislature or administrative committees and boards about how laws or rules impact Vermonters everyday
- advocating for new protections or the enforcement of those that already exist, and
- identifying and working to correct systemic problems that adversely affect vulnerable people

### **Burlington**

264 North Winooski Avenue  
Burlington, VT 05401  
802-863-5620  
Fax: 802-863-7152

### **Montpelier**

56 College Street  
Montpelier, VT 05602  
Closed during lunch hour from 12 - 1 p.m.  
802-223-6377  
Fax: 802-223-7281

### **Montpelier - Mental Health Law Project**

(referrals from the court only)  
Montpelier, VT  
802-241-3222  
Fax: 802-223-1621

### **Rutland**

57 North Main Street, Suite 2  
Rutland, VT 05701  
802-775-0021  
Fax: 802-775-0022

### **Springfield**

56 Main Street, Suite 301  
Springfield, VT 05156  
Phone: 802-885-5181  
Fax: 802-885-5754

### **St. Johnsbury**

177 Western Avenue, Suite 1 St.  
Johnsbury, VT 05819  
802-748-8721  
Fax: 802-748-4610

### **South Royalton Legal Clinic**

Provides help for persons otherwise unable to afford counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, and federally subsidized health care, immigration law; project of the Vermont Law School.

P. O. Box 117  
South Royalton, VT 05068  
802-831-1500  
FAX: 802-831-1115  
Email: [smee@vermontlaw.edu](mailto:smee@vermontlaw.edu)



## Victims Compensation Program

The Victims Compensation Program provides limited financial assistance to victims of crime who have experienced a financial loss as the direct result of the crime. When a victim of human trafficking is identified, and probable cause has been established by law enforcement, a victim may be eligible for crime related losses and the Program will help coordinate services.

### Eligibility Requirements

- The crime has been reported to a law enforcement officer, who must conclude that a crime was committed.
- The victim has suffered physical injury or emotional harm as a direct result of a crime.
- The crime was committed in Vermont, or was committed against a Vermont resident in a state or country that does not have a Compensation Program.
- The crime was committed after July 1, 1987.
- The victim did not violate a criminal law of this state which caused or contributed to his or her injuries or death.
- Family members of a homicide victim are also eligible.

### Eligible Expenses

When appropriate, money is available to pay for the following expenses, as long as they have not already been paid by other sources such as insurance. Caps or limits may apply. Here is a partial list of losses that may be covered:

- Medical/dental
- Mental health counseling for victim and supportive counseling for family members that live in the household with the victim
- Funeral costs
- Lost wages
- Crime scene clean-up
- Rent/relocation
- Safety/security
- Travel expenses/transportation costs/gas
- Child care
- Boarding of pets
- Financial support for pets that are injured or killed during the crime
- Temporary living expenses
- Eyeglasses, hearing aids, dentures, or any prosthetic device taken, lost, or destroyed during the commission of a crime

*Property losses are generally not covered*

Vermont Center for Crime Victim Services  
58 South Main Street, Suite 1  
Waterbury, Vermont 05676  
802) 241-1250 / (800) 750-1213 (VT ONLY)  
(802) 241-4337 (General Fax) / (802) 241-1253 (Victims Compensation Fax)

## Refugees' and Workers' Programs

### **Vermont Refugee Resettlement Program**

A Field Office of US Committee on Refugees and Immigrants (USCRI)

Aids documented refugees, immigrants, asylees resettling in Vermont. Case management; financial assistance; support and settlement services; immigration and family reunification; interpreter and translation services; employment services; English language training and ESL classes for adults and children; volunteer programs; citizenship programs; social adjustment and mental health services; community education. VRRP provides spoken language interpretation services.

462 Hegeman Ave, Suite #101,  
Colchester, VT 05446  
Phone: 802-655-1963  
FAX: 802-655-4020  
vrrp@uscrtv.org

<https://refugees.org/field-office/vermont/>

### **The Vermont Workers' Center**

The Vermont Workers' Center (VWC) is a democratic, member-run organization dedicated to organizing for the human rights of the people in Vermont. VWC seeks an economically just and democratic Vermont in which all residents can meet their human needs and enjoy their human rights, including dignified work, universal healthcare, housing, education, childcare, transportation and a healthy environment. VWC works to build a democratic, diverse movement of people affected by injustice that is locally focused, coordinated statewide, and connected nationally. VWC works with organized labor to strengthen workers' rights, and with other allied organizations in support of other human rights. VWC are committed to taking action on the full range of issues of concern to people most impacted by economic and social injustice, and to building strategic alliances nationally and internationally.

294 N. Winooski Avenue, Burlington, VT 05401  
802-861-4892  
www.workerscenter.org

## Communication Services

Deaf Vermonters Advocacy Services  
Voice/Videophone: 802-461-4707  
Text: 802-249-0345  
Email: RebeccaDVAS@gmail.com

Communication Support Project (CSP)  
For people who have disabilities that  
interfere with their ability to communicate  
effectively

1-888-686-VCSP (8277)  
csp@disabilityrightsvt.org

## Interpreter Referral Services

*There is a fee for securing interpreters and for interpretation and translation services. Interpreters charge by the hour and for travel/mileage for on-site interpretation. Some have expertise in legal interpretation. Translation of documents can be done electronically.*

Vermont Interpreter Referral Service (for persons who are deaf and hard of hearing)  
1-800-639-1519

Vermont Interpreting and Translation Services - foreign language interpretation and translation  
802-654-1706

Association of Africans Living in Vermont and AALVInterpret

AALV provides language-appropriate referrals and case management, among other services, for those who have a link to the African Continent. The case team can support those who have been victims of crime or need support with the legal system. The Association of Africans Living in Vermont (AALV) also runs an interpreting service, AALVInterpret, which provides interpretation and translation services for African languages, plus French, Bosnian, and others.

20 Allen St. #3  
Burlington, VT 05401  
802-985-3106

AALVInterpret  
aalvinterpret@yahoo.com  
aalv-vt.org

## Tools for Assisting Potential Victims

### Questions to Ask Potential Victims

Below are sample questions that social service organizations can ask in screening an individual to determine if there is a potential victim of human trafficking. If you think a person is a victim of trafficking, you do not want to begin by asking directly if the person has been trafficked or held against their will. Instead you want to start at the edges of their experience. Keep in mind that any questioning should be done confidentially.

Before you ask the person any sensitive questions, try to get the person alone if they came accompanied by someone who could be a trafficker posing as a spouse, other family member, or employer. However, when requesting time alone, you should do so in a manner that does not raise suspicions.

### Suggested Screening Questions

- Can you choose to come and go as you please from your job, from your living space?
- Have you ever tried to leave a job, a relationship or the place you live and been threatened?
- Have you been physically harmed in any way, if yes by whom?
- What are your working conditions like?
- Where do you sleep and eat?
- Did you choose to come to the US on your own accord?
- How do you pay for things?
- Have you lost or has your identification or documentation been kept from you?
- When is the last time you've seen a doctor? Have you ever been denied medical care?
- Has someone ever withheld payment/money from you, given your payment/ money to someone else or controlled the money you should've been paid?
- Have you ever been asked to lie about your age?
- Has anyone ever asked you to exchange sex or sex acts for something of value, wanted or needed e.g. cell phone, drugs, housing, cigarettes?

### Basic Needs Assessment

Today's Date: \_\_\_ / \_\_\_ / \_\_\_\_\_ Case Manager: \_\_\_\_\_

Client Name: \_\_\_\_\_

Date of Birth: \_\_\_ / \_\_\_ / \_\_\_\_\_ OR Age: \_\_\_\_\_ OR Age range (e.g., 21-25): \_\_\_\_\_

**Mark with an "X" whether the client HAS or NEEDS each item below, and answer additional questions.**

ITEM	HAS	NEEDS	Additional Questions
Food			
Clothing			→ Details and sizes:
Phone			
Bank Account			
Health Insurance			→ If they have insurance, what <b>benefits</b> are they receiving?
Dental Care			
Medical Care			
Housing			→ If they have housing, is it... Safe? Y / N      Stable? Y / N  How long can they stay?
State ID/License			
Birth Certificate			
Social Security Card			
Residency Card/Visa			

**Other concerns, needs, comments? Please continue on reverse.**

# Data Form for Intake

## Data / Intake Form

\* Indicates Required Information

\* Date of Referral \_\_\_ / \_\_\_ / \_\_\_

\* Referral Source (your name) \_\_\_\_\_ \* Referring Agency \_\_\_\_\_

### Client Information

Name \_\_\_\_\_

\* Gender (circle one): Male Female Other

\* Age group (circle one): Juvenile Adult

Date of birth: \_\_\_ / \_\_\_ / \_\_\_ OR Age \_\_\_\_\_

OR Estimate of Age: \_\_\_\_\_

Street Address \_\_\_\_\_

or PO Box \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

US Citizen? Y / N

Currently under DOC Supervision? Y / N

Language Barrier? Y / N

Need Interpretation services? Y / N

Need help with immigration? Y / N Possesses Visa? Y / N

### Race/Ethnicity (circle one):

White/Caucasian

Hispanic/Latino

Asian or Asian American

American Indian or Alaska Native

Native Hawaiian or Pacific Islander

Bi-racial or Multi-cultural

Other \_\_\_\_\_

### Primary Type of Trafficking Exploitation (circle all that apply):

Child Care / Day Care

Agriculture

Escort Service

Sexual Marriage

Prostitution

Domestic Servitude

Cleaning Services

Manufacturing

Restaurant/Food Services

Stripping/Exotic Dancing

Construction/Landscaping

Drug Trafficking/Dealing

Field Labor

Panhandling

Retail Sales

Transportation Services

Cosmetology/Beauty Services

Elder Care

Health Care

Pornography

Other \_\_\_\_\_

### \* Type of Trafficking (circle one):

Sex Labor Sex AND Labor

### \* Indicate the likelihood that the client is a victim of trafficking (circle one):

Definitely Likely Uncertain Not Likely

### \* Provide one or more reasons for your rating above:

1. \_\_\_\_\_

\_\_\_\_\_

2. \_\_\_\_\_

\_\_\_\_\_

3. \_\_\_\_\_

\_\_\_\_\_

### Setting of Trafficking:

Agricultural Field/Farm

Brothel

Bus Station/Truck Stop

Construction Site

Factory/Manufacturing

Massage Parlor

Apartment Complex

Office

Caregiving Facility

Public/Private School

Group Home

Street

Bar/Cantina

Parking Lot

Carnival/Circus

Restaurant

Hospital/Clinic

Strip Club

Beauty Salon/Spa

Private Home

Casino

Retail Business

Hotel/Motel

Other \_\_\_\_\_

Please provide any additional information that may be useful on reverse.

Provided by the  
Vermont Human Trafficking Task Force

## Glossary of Terms

**3P** Protection, prevention, prosecution

**CSEC** Commercial sexual exploitation of children

**HSI** Homeland Security Investigations

**DIVAS** Discussing Intimate Violence and Accessing Support

**DOJ** Department of Justice

**HHS** U.S. Department of Health and Human Services

**ICE** U.S. Immigration and Customs Enforcement

**NGO** Nongovernmental organization

**NHTRC** National Human Trafficking Resource Center

**ORR** Office of Refugee Resettlement

**OVC** Department of Justice Office of Victims of Crimes

**SAMHSA** Substance Abuse Mental Health Services Administration

**TIP Report** Trafficking in Persons Report

**TVPA** Trafficking Victims Protection Act of 2000

**VCIL** Vermont Center for Independent Living

**“3P” paradigm:** The paradigm, outlined in the United Nation’s (UN) trafficking in persons protocol and the United States’ TVPA, stands for protection, prevention, and prosecution.

**Child trafficking:** Forms of child trafficking include trafficking for purposes of sexual exploitation, labor trafficking, removal of organs, illicit international adoption, trafficking for early marriage, recruitment as child soldiers, use in begging, and recruitment of athletes.

**Child soldiers:** Involves the unlawful recruitment or use of children through force, fraud, or coercion as combatants, or for labor or sexual exploitation by armed forces. Perpetrators may be government forces, paramilitary organizations, or rebel groups. Some children are made to work as porters, cooks, guards, servants, messengers, or spies. Young girls can be forced to marry or have sex with male combatants.

**Coercion:** Under the TVPA, coercion is defined as (A) threats of serious harm or physical restraint; (B) any scheme, plan, or pattern intended to cause a person to believe that failure to perform an act would result in serious harm to or physical restraint against any person; or (C) the abuse or threatened abuse of the legal process.

**Commercial sex act:** Under the TVPA, commercial sex act means any sex act on account of which anything of value is given to or received by any person.

**Debt bondage:** The status or condition of a debtor arising from a pledge by the debtor of his or her personal services or of those of a person under his or her control as a security for debt, if

the value of those services as reasonably assessed is not applied toward the liquidation of the debt or the length and nature of those services are not respectively limited or defined.

**Continued Presence (CP):** A temporary immigration status provided to individuals identified by law enforcement as victims of human trafficking.

**End the Demand” approach to combatting sex trafficking:** This approach focuses on targeting the demand side of sex trafficking by enhancing and encouraging enforcement of penalties against those who buy commercial sex.

**Department of State’s Office to Monitor and Combat Trafficking in Persons (TIP Office):** The Office, created by the TVPA of 2000, partners with foreign governments and civil society to develop and implement effective strategies for confronting modern-day slavery. The Office has responsibility for bilateral and multilateral diplomacy, targeted foreign assistance, and public engagement on trafficking in persons.

**Domestic trafficking:** Refers to the trafficking of U.S. citizens within the United States.

**Human smuggling:** The facilitation, transportation, attempted transportation, or illegal entry of a person or persons across an international border, in violation of one or more countries’ laws, either clandestinely or through deception, such as the use of fraudulent documents.

**Authorized immigrants:** Individuals with visa’s for work, business, travel/tourism, marriage.

**Unauthorized immigrants:** Individuals without legal authorization to be in the U.S. May be smuggled or forced across border and then trafficked by same or different individuals or may have had lawful status that expired (either as a result of trafficking or not).

**Involuntary domestic servitude:** A form of forced labor involving domestic workers in private residences. Such an environment, which often socially isolates domestic workers, is conducive to exploitation because authorities cannot inspect private property as easily as formal workplaces.

**Involuntary servitude:** Under the TVPA, involuntary servitude includes a condition of servitude induced by means of (A) any scheme, plan, or pattern intended to cause a person to believe that, if the person did not enter into or continue in such condition, that person or another person would suffer serious harm or physical restraint or (B) the abuse or threatened abuse of the legal process.

**Labor trafficking:** Under the TVPA, labor trafficking is defined as the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services through the use of force, fraud, or coercion for the purposes of subjection to involuntary servitude, peonage, debt bondage, or slavery (22 U.S.C. § 7102).

**Pimp:** A person who controls and financially benefits from the commercial sexual exploitation of another person. The relationship can be abusive and possessive, with the pimp using techniques such as psychological intimidation, manipulation, starvation, rape and/or gang rape, beating, confinement, threats of violence toward the victim’s family, forced drug use, and the shame from these acts to keep the sexually exploited person under control.

**Sex industry:** The sex industry consists of businesses that either directly or indirectly provide sex-related products and services or adult entertainment.

**Sex tourism:** The World Tourism Organization, a specialized agency of the UN, defines sex tourism as “trips organized from within the tourism sector, or from outside this sector but using its structures and networks, with the primary purpose of effecting a commercial sexual relationship by the tourist with residents at the destination.”

**Sex trafficking:** Under the TVPA, sex trafficking is defined as the recruitment, harboring, transportation, provision, or obtaining of a person for the purposes of a commercial sex act, in which the commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such an act has not attained 18 years of age (22 U.S.C. § 7102; 8 C.F.R. § 214.11(a)).

**Forced Criminality:** The act of a trafficker manipulating a victim to commit crimes. It is a strategy used by a sex trafficker to keep the victim in their control due to the victim’s fear of being caught or limiting the victims exit opportunities due to their criminal history.

**Crisis Worker Privilege:** Crisis worker means an employee or volunteer who provides direct services to victims of abuse or sexual assault for a domestic violence program or sexual assault crisis program incorporated or organized for the purpose of providing assistance, counseling or support services. A victim receiving direct services from a crisis worker has the privilege to refuse to disclose and to prevent any other person from disclosing a confidential communication made by the victim to the crisis worker, including any record made in the course of providing support, counseling or assistance to the victim. The Crisis worker shall be presumed to have authority to claim the privilege but only on behalf of the victim.

**T visa:** Created under the TVPA, the T visa gives temporary nonimmigrant status to victims of severe forms of trafficking on the condition that they help law enforcement officials investigate and prosecute crimes related to human trafficking. If the victim, however, is under 18 years of age, the law does not require cooperation with police. The applicant must show that he or she (A) is a victim of trafficking, (B) is in the United States without status due to trafficking, (C) complies with any reasonable request from a law enforcement agency for assistance in the investigation or prosecution of human trafficking, and (D) would suffer extreme hardship

involving unusual and severe harm if removed from the United States. T visas are also available for immediate family members including spouses, children, and parents of applicants under 18. Only 5,000 T visas may be issued every year.

**U visa:** The U visa is a nonimmigrant visa granting work eligibility to certain victims of crimes occurring in the United States. The applicant must have suffered substantial physical or mental abuse due to certain criminal activities including trafficking, prostitution, sexual exploitation, rape, involuntary servitude, slave trade, or kidnapping. Victims must also be willing to work with local law enforcement and obtain certification by a federal, state, or local law enforcement agency, such as a prosecutor or a federal or state judge in charge of the investigation in which the petitioner is the victim. Only 10,000 U visas may be issued every fiscal year. Family members, including spouses, children, unmarried sisters and brothers under 18, mothers, fathers, as well as stepparents and adoptive parents, may also be included on the petition.

**Disability:** The ADA (Americans with Disabilities Act) defines disability as a physical or mental impairment that substantially limits one or more major life activities, a person who has a history or record of such an impairment, or a person who is perceived by others as having such an impairment.

**Training:** The planning, development, delivery and evaluation of activities designed to achieve specific learning objectives for participants. The learning objectives may be achieved using a variety of instructional strategies such as lecture, group discussion, demonstration role play, and other methods of group and individual integration. Training may include onsite instruction, classroom training, webinars, online or virtual training, self-directed learning, and workshops.

**Technical Assistance:** The process of providing coordinated, innovative, and results-driven support to build the capacity of professionals to address a diverse range of needs and develop a sustainable response; may be delivered in person or virtually to a single person or organization or to a multidisciplinary group of service providers.

**Outreach:** An organized activity directed toward individuals and populations vulnerable to human trafficking, as opposed to professionals or the general public, that provides information about the dangers of trafficking, and protections available with the explicit intent of identifying victims of human trafficking.

**Screening:** A set of questions asked and/or observations made to assist in the proactive identification of victims of and those vulnerable to human trafficking in order to assist trafficking victims in obtaining protection and services as they so desire.

## Appendices – program contact information

Appendix A. Victims' Advocates in Vermont State's Attorneys Offices.

### Addison County

Deb James  
Martha Bowdish  
Mahady Courthouse  
7 Mahady Dr., Ste. 4  
Middlebury, VT 05753  
**802-388-7931**  
802-388-4652 (Deb direct)  
802-388-4600 (Martha, DV&SV)  
802-388-4653 (FAX)  
[Deb.James@vermont.gov](mailto:Deb.James@vermont.gov)  
[Martha.bowdish@vermont.gov](mailto:Martha.bowdish@vermont.gov)

### Bennington County

Whitney Kalinowski (M-Z)  
Tammy Loveland (A-L)  
200 Veteran's Memorial Dr., Ste 10  
Bennington, VT 05201  
**802-442-8116**  
802-447-6905 (Whitney direct)  
802-447-6909 (Tammy direct)  
802-447-2775 (main FAX)  
[Whitney.Kalinowski@vermont.gov](mailto:Whitney.Kalinowski@vermont.gov)  
[Tammy.Loveland@vermont.gov](mailto:Tammy.Loveland@vermont.gov)

### Caledonia County

Tina Colby  
Vicki Thibault (half-time)  
1153 Main St., Suite 4  
St. Johnsbury, VT 05819  
**802-748-6657** (general)  
802-751-0208 (Vicki direct)  
802-751-0207 (Tina direct)  
802-748-6659 (FAX)  
[Tina.Colby@vermont.gov](mailto:Tina.Colby@vermont.gov)  
[Victoria.Thibault@vermont.gov](mailto:Victoria.Thibault@vermont.gov)

### Chittenden County

Kathyria Ferrer (A-F)  
Karen Burns (G-O)  
Nietra Panagoulis (P-Z)  
32 Cherry St., Suite 305  
Burlington, VT 05401  
**802-863-2865** (general)  
802-652-2069 (Kathyria direct)  
802-652-0384 (Karen direct)  
802-951-5155 (Nietra direct)  
  
802-657-4261 (VA's FAX)  
802-863-7440 (General Fax)  
[Kathyria.Ferrer@vermont.gov](mailto:Kathyria.Ferrer@vermont.gov)  
[Karen.Burns@vermont.gov](mailto:Karen.Burns@vermont.gov)  
[Nietra.panagoulis@vermont.gov](mailto:Nietra.panagoulis@vermont.gov)

### Essex County

VA Becky Curtis out on leave  
PO Box 226  
Orleans, VT 05860  
**802-723-3010**  
802-754-2884 (Becky direct)  
802-754-2881 (FAX)  
[Becky.Curtis@vermont.gov](mailto:Becky.Curtis@vermont.gov)

### Franklin County

Wendy Boyce (DV, General: L-Z)  
5 Lemnah Dr.  
St. Albans, VT 05478  
**802-524-7920**  
802-527-5482 (Wendy direct)  
**802-527-4035** (court)  
802-524-7964 (FAX)  
[Wendy.Boyce@vermont.gov](mailto:Wendy.Boyce@vermont.gov)

## Grand Isle County

David Sicard  
59 Windridge Lane  
North Hero, VT 05474  
**802-372-5422**  
802-372-3518 (direct)  
802-372-5704 (FAX)  
[David.sicard@vermont.gov](mailto:David.sicard@vermont.gov)

## Lamoille County

Siri Rooney – job-share w/ Holly Jones  
Beth Reagle – DV/SV  
PO Box 38  
Hyde Park, VT 05655  
**802-888-7945**  
802-888-1302 (Siri & Holly)  
802-888-0508 (Beth)  
802-888-2547 (FAX)  
[Siri.Rooney@vermont.gov](mailto:Siri.Rooney@vermont.gov)  
[Holly.Jones@vermont.gov](mailto:Holly.Jones@vermont.gov)  
[Breagle@clarina.org](mailto:Breagle@clarina.org)

## Orange County

Ann Lepine  
PO Box 116  
Chelsea, VT 05038  
**802-685-3036**  
802-685-2187 (direct)  
802-685-3836 (FAX)  
[Ann.lepine@vermont.gov](mailto:Ann.lepine@vermont.gov)

## Orleans County

Amanda Jensen  
Vicki Thibault (half-time)  
217 Main St.  
Newport, VT 05855  
**802-334-2037**

## Orleans County (cont'd)

802-334-4324 (Amanda direct)  
802-334-4323 (Vicki direct)  
802-334-3319 (FAX)  
[Amanda.Jensen@vermont.gov](mailto:Amanda.Jensen@vermont.gov)  
[Victoria.Thibault@vermont.gov](mailto:Victoria.Thibault@vermont.gov)

## Rutland County

Shea McGee  
400 Asa Bloomer State Bldg.  
Rutland, VT 05701  
**802-786-2531**  
802-786-8892 (Shea direct)  
802-786-5851 (FAX)  
[Shea.McGee@vermont.gov](mailto:Shea.McGee@vermont.gov)

## Washington County

Holly Leach  
Melissa Bickelman  
255 North Main St., Ste 9  
Barre, VT 05641  
**802-479-4220**  
802-476-1688 (Holly direct)  
802-479-4222 (Melissa direct)  
802-479-4408 (FAX)  
[Holly.Leach@vermont.gov](mailto:Holly.Leach@vermont.gov)  
[Melissa.Bickelman@vermont.gov](mailto:Melissa.Bickelman@vermont.gov)

## Windham County

Carol Scott  
Christopher Lukasik  
PO Box 785  
Brattleboro, VT 05302  
**802-257-2860**  
802-257-2505 (Carol direct)  
802-257-2504 (Christopher direct)  
802-257-2864 (FAX)  
[Christopher.Lukasik@vermont.gov](mailto:Christopher.Lukasik@vermont.gov)  
[Carol.Scott@vermont.gov](mailto:Carol.Scott@vermont.gov)

Appendix B. Vermont Coalition of Runaway & Homeless Youth Programs

**Addison County Parent Child Ctr**

PO Box 646  
126 Monroe Street  
Middlebury, VT 05753  
803-388-3171  
www.addisoncountypcc.org

**United Counseling Service of Bennington County**

PO Box 588  
100 Ledge Hill Drive  
Bennington, VT 05201  
802-442-5491  
802-442-1700 (After-hours)  
www.ucsvt.org

**Spectrum Youth & Family Services**

31 Elmwood Avenue  
Burlington, VT 05401  
802-864-7423  
www.spectrumvt.org  
info@spectrumvt.org

**Northwestern Counseling & Support Services**

107 Fisher Pond Road  
St. Albans, VT 05478  
802-524-6554 (24-hour)  
800-834-7793 (Toll free)  
www.ncssinc.org

**Northeast Kingdom Youth Services**

24 Bagley Street  
St. Johnsbury, VT 05819  
802-748-8732 (24-hour)  
www.nekys.org  
nekys@nekys.org

Attorney General of Vermont  
802-828-3171

US Attorneys' Office Witness Program  
Aimee.Stearns@usdoj.gov

**Northeast Kingdom Community Action**

PO Box 346  
70 Main Street  
Newport, VT 05855  
802-334-7316  
(M-F, 8:00am-4:30pm)  
(After-hours: 802-334-8881 - Derby Police)  
(After-hours: 802-334-6733 - Newport Police)  
www.nekcavt.org  
info@nekcavt.org

**Lamoille Family Center**

480 Cadys Falls Road  
Morrisville, VT 05661  
802-888-5229  
802-279-8548 (After-hours)  
www.lamoillefamilycenter.org  
info@lamoillefamilycenter.org

**Washington County Youth Service Bureau**

PO Box 627  
38 Elm Street  
Montpelier, VT 05602  
802-229-9151 (24-hour)  
www.wcysb.org  
wcysb@wcysb.org

**Youth Services, Inc**

PO Box 6008  
32 Walnut Street  
Brattleboro, VT 05302  
802-257-0361  
www.youthservicesinc.org  
info@youthservicesinc.org

**Windsor County Youth Services**

www.wcysvt.org  
*Mountainside House:* 6 Mill Street,  
Ludlow, VT 05149  
802-228-6880 (24-hour)  
*House at 20 Mile Stream:* 756 Main Street,  
Proctorsville, VT 05153  
802-226-7500 (24-hour)

## Appendix C. Vermont Network Member Programs



### Vermont Network Member Programs

STATE HOTLINES: Sexual Violence: 1-800-489-7273/Domestic Violence 1-800-228-7395

NATIONAL HOTLINES: Domestic Violence: 1-800-799-SAFE/Sexual Violence: 1-800-656-HOP

#### Addison County & the town of Rochester

WomenSafe

P.O. Box 67, Middlebury, VT 05753

Hotline: 802-388-4205 or toll-free 1-800-388-4205

Office: 802-388-9180 FAX: 802-388-3438

[info@womensafe.net](mailto:info@womensafe.net)

[www.womensafe.net](http://www.womensafe.net)

#### Bennington County

PAVE \*

P.O. Box 227, Bennington, VT 05201

Hotline: 802-442-2111 Office: 802-442-2370

FAX: 802-442-6162

[pave@pavebennington.com](mailto:pave@pavebennington.com)

[www.pavebennington.com](http://www.pavebennington.com)

#### Caledonia, Orleans, & Essex Counties

The Advocacy Program at Umbrella\*

[www.umbrellanek.org](http://www.umbrellanek.org)

1216 Railroad Street, Suite C

St. Johnsbury, VT 05819

Hotline: 802-748-1992

FAX: 802-748-1405

[info@umbrellanek.org](mailto:info@umbrellanek.org)

93 East Main Street, Suite #1

Newport, VT 05855

Office & Hotline: 802-334-0148

[advocate@umbrellanek.org](mailto:advocate@umbrellanek.org)

#### Caledonia, Washington, & Orleans Counties (of Hardwick area)

AWARE, Inc.

P.O. Box 307; Hardwick, VT 05843

Hotline: 800-228-7395 Office: 802-472-6463

FAX: 802-472-3504

[aware@vtlink.net](mailto:aware@vtlink.net)

[www.awarevt.org](http://www.awarevt.org)

#### Chittenden County

H.O.P.E. Works

P.O. Box 92, Burlington, VT 05402

Hotline: 802-863-1236 Office: 802-864-0555

Toll-Free: 800-489-7273

[lucy@hopeworksvt.org](mailto:lucy@hopeworksvt.org)

[www.hopeworksvt.org](http://www.hopeworksvt.org)

Steps to end Domestic Violence\*

P.O. Box 1535, Burlington, VT 05402 Hotline: 802-658-1996

Office: 802-658-3131 FAX: 802-658-3832

[steps@stepsvt.org](mailto:steps@stepsvt.org)

[www.stepsvt.org](http://www.stepsvt.org)

#### Franklin & Grand Isle Counties

Voices Against Violence\*

P.O. Box 72, St. Albans, VT 05478 Hotline: 802-524-6575

[voices@cvoeo.org](mailto:voices@cvoeo.org)

[www.voicesagainstviolence.org](http://www.voicesagainstviolence.org)

## **Lamoille County**

Clarina Howard Nichols Center\*  
P.O. Box 517, Morrisville, VT 05661  
Hotline: 802-888-5256 Office: 802-888-2584  
[www.clarina.org](http://www.clarina.org)

## **Orange County & Northern Windsor County**

Safeline  
P.O. Box 368, Chelsea, VT 05038  
Hotline: 1-800-639-7233 Office: 802-685-7900  
[safelineinfo@safelinevt.org](mailto:safelineinfo@safelinevt.org)  
[www.safelinevt.org](http://www.safelinevt.org)

## **Rutland County**

New Story Center\*  
P.O. Box 313, Rutland, VT 05701  
Hotline: 802-775-3232 Office: 802-775-6788  
FAX: 802-747-0470  
[www.nscvt.org](http://www.nscvt.org)

## **Washington County**

Circle\*  
P.O. Box 652, Barre, VT 05641  
Hotline: 1-877-543-9498 Office: 802-476-6010  
[info@circlevt.org](mailto:info@circlevt.org)  
[www.CircleVT.org](http://www.CircleVT.org)

## **Washington County (cont'd)**

Mosaic Vermont\*  
4 Cottage Street, Barre, VT 05641  
H: 802-479-5577  
Office: 802-476-1388  
FAX: 802-476-1381  
[sactwc@aol.com](mailto:sactwc@aol.com)

## **Windham County & Southern Windsor County**

Women's Freedom Center\*  
  
P.O. Box 933, Brattleboro, VT 05302  
Hotline: 802-254-6954 (Windham)  
Hotline: 802-885-2050 (Southern Windsor)  
Office: 802-257-7364 (Windham)  
Office: 802-885-2368 (Windsor)  
FAX: 802-257-1683  
[advocates@womensfreedomcenter.net](mailto:advocates@womensfreedomcenter.net)  
[www.womensfreedomcenter.net](http://www.womensfreedomcenter.net)

## **Central Windsor County & Towns of Thetford & Fairlee**

WISE\*  
  
38 Bank Street, Lebanon, NH 03766  
Hotline: 603-488-5525 or toll-free: 866-348-WISE (9473)  
Office: 603-448-5922 FAX: 603-448-2799  
[peggy.oneil@wiseoftheuppervalley.org](mailto:peggy.oneil@wiseoftheuppervalley.org)  
[www.wiseuv.org](http://www.wiseuv.org)

## Appendix D. Vermont Children's Advocacy Centers and Special Investigations Units

### **Addison County**

Addison County SIU  
Caroline Mellish, Executive Director  
1590 Route 7 South, Ste. 4  
Middlebury, VT 05753  
802-274-5724  
caroline.mellish@vermont.gov

### **Bennington County**

Bennington County CAC & SIU  
VACANT Exec Director  
129 Elm St.  
Bennington, VT 05201  
802-442-5107

### **Caledonia & Southern Essex County**

Caledonia County SIU  
Chris St. Cyr, Exec Director  
PO Box 272  
Johnsbury, VT 05819  
802-424-1227

### **Chittenden County**

Child Advocacy Center at CUSI  
Veronica Rathgeb, Exec Director  
50 Cherry Street, Suite 102  
Burlington, VT 05401  
(802) 652-6800  
[vrathgeb@bpdvt.org](mailto:vrathgeb@bpdvt.org)

### **Franklin & Grand Isle Counties**

Northwest Unit for Special Investigations  
NUSI/CAC  
Betty Lavoie, Exec Director  
5 Lemnah Drive  
St. Albans, VT 05478  
(802) 582-4658  
betty.lavoie@partnet.vermont.gov

### **Lamoille County**

Lamoille County SIU  
Tracy Patnoe, Exec Director  
PO Box 16  
Hyde Park, VT 05655  
802-851-8116  
[tpatnoe@lamoillesiu.org](mailto:tpatnoe@lamoillesiu.org)

### **Orange County**

Orange County SIU  
Monique Braman  
324 VT Rte 110  
PO Box 254  
Chelsea, VT 57465  
802-685-4712 X 100  
mbraman@orangecountysheriff.com

### **Orleans and Northern Essex Counties**

Orleans County CAC  
Dawn Kelly, Exec Director  
PO Box 1133  
Newport, VT 05855  
(802) 334-6002  
(802) 225-8357  
dawn.kelly@partner.vermont.gov

### **Rutland County**

Child First Advocacy Center/ Rutland SIU  
Wendy Loomis, Exec Director  
80 West Street Suite 203  
P.O. Box 6822  
Rutland, VT 05702  
802-747-0200  
Wendy.loomis@partner.vermont.gov

**Washington County**

OUR House of Central Vermont, Inc.  
CAC/SIU  
Rebecca Duranleau, Exec Director  
38 Summer Street  
Barre, Vermont 05641  
802-622-0821  
ourhousebarredirector@gmail.com  
FOR INTAKES:  
WashingtonCountySIU@gmail.com

**Windham County**

Windham County Safe Place CAC/SUSI  
Samantha (Sam) Prince, Exec Director  
112 Hardwood Way  
Brattleboro, VT 05301  
802-579-1358  
Samantha.Prince@partner.vermont.gov

**Windsor County**

The CACs of the Family Place/ Windsor  
County SIU  
Julie Gaudette, Director  
319 US Route 5 South, Norwich, VT 05055  
2 Main Street, North Springfield, VT 05150  
802-649-3268  
julieg@the-family-place.org