



**U.S. Department of Justice
Completed Analysis of FY 2019
Service Contract Inventory**

Department of Justice (DOJ)
FY 2019 Service Contract Analysis

A. Executive Summary:

Through its analysis, the Department of Justice (Department of DOJ) has determined that contract labor is being used in an appropriate and effective manner and that the mix of federal employees and contractors is effectively balanced; therefore, rebalancing is not required. The Department continues to effectively award, manage, and oversee its service contracts and has the infrastructure and resources necessary to ensure contractors are not performing inherently governmental functions. The Department will continue to take actions to ensure contract labor in the Product Service Code (PSC) Special Interest Functions categories are used in an effective manner.

B. Background:

Section 743 of Division C of the Fiscal Year (FY) 2010 Consolidated Appropriations Act, P.L. 111-117, requires civilian agencies to prepare an annual inventory of their service contracts and complete a meaningful analysis of its inventory. The Act further requires agencies to make the inventory and the analysis publicly available. The inventory must include all service contract actions exceeding \$25,000 that were awarded in a specific fiscal year. Only actions funded by the agency are to be included in the agency inventory. Actions made on behalf of an agency using another agency's funding are to be excluded.

Initial guidelines for the development and format of the inventory were provided to agencies in the Office of Federal Procurement Policy (OFPP) Memorandum, Service Contract Inventories, dated November 5, 2010.¹ Those guidelines were updated on December 19, 2011². In addition to the mandatory data reporting, the OFPP Memorandum requires that agencies conduct a meaningful analysis of the inventory data to determine whether contract labor is being used in an appropriate and effective manner. Additionally, agencies were tasked with determining whether the mix of federal employees and contractors used in the identified functional areas is effectively balanced.

Agencies were instructed to submit their inventories to the Office of Management and Budget (OMB), in accordance with the guidance in the OFPP Memorandum. Further, agencies were tasked with making the inventory available to the public via its agency homepage. Accordingly, the Department of Justice provides its annual submission to OMB and has made previous Service Contract Inventories available on the Justice Management Division's website at <http://www.justice.gov/jmd/service-contract-inventory>.

C. Agency Mission:

The DOJ enforces the law and defends the interests of the United States (U.S.) according to the law; ensures public safety against threats foreign and domestic; provides federal leadership in preventing and controlling crime; seeks just punishment for those guilty of unlawful behavior; and ensures fair and impartial administration of justice for all Americans. Currently, DOJ has nine (9) components with procurement offices that have missions that are closely linked to, and supportive of, the Department's core mission. Each procurement office is led by a Procurement Chief. The following is a description of each component's mission:

¹ <http://www.whitehouse.gov/sites/default/files/omb/procurement/memo/service-contract-inventories-guidance-11052010.pdf>

² <http://whitehouse.gov/sites/default/files/omb/procurement/memo/service-contract-inventory-guidance.pdf>

- The **Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF)** is a unique law enforcement agency that protects our communities from violent criminal organizations, the illegal use and trafficking of firearms, the illegal use and storage of explosives, acts of arson and bombings, acts of terrorism, and the illegal diversion of alcohol and tobacco products.
- The **Federal Bureau of Prisons (BOP)** protects society by confining offenders in the controlled environments of prisons and community-based facilities that are safe, humane, cost-efficient, and appropriately secure, and that provide work and other self-improvement opportunities to assist offenders in becoming law-abiding citizens.
- The **Drug Enforcement Administration (DEA)** enforces the controlled substances laws and regulations of the U.S. and brings to the criminal and civil justice system those organizations and principal members of organizations involved in the growth, manufacture, or distribution of controlled substances appearing in or destined for illicit traffic in the US; and recommends and supports non-enforcement programs aimed at reducing the availability of illicit controlled substances on domestic and international markets.
- The **Federal Bureau of Investigation (FBI)** protects and defends the United States against terrorist and foreign intelligence threats; upholds and enforces the criminal laws of the U.S.; and provides leadership and criminal justice services to federal, state, municipal, and international agencies and partners.
- The **Federal Prison Industries (FPI)** employs and provides job skills training to the greatest practicable number of inmates confined within the Federal Bureau of Prisons; contributes to the safety and security of our Nation's federal correctional facilities by keeping inmates constructively occupied; provides market-quality products and services to government agencies; operates in a self-sustaining manner; and minimizes FPI's impact on private business and labor.
- The **Justice Management Division (JMD)** provides advice to senior management officials relating to basic Department policy for budget and financial management, personnel management and training, procurement, equal employment opportunity, information processing, telecommunications, security, and all matters pertaining to organization, management, and administration. Procurement Services Staff (PSS) is an office within the JMD that primarily supports the Department's litigating components, but will also assist other DOJ components as needed.
- The **Office of Justice Programs (OJP)** increases public safety and improves the fair administration of Justice across America through innovative leadership and grant programs.
- The **Office of the Inspector General (OIG)** reviews and investigates the programs and personnel of the Federal Bureau of Investigation, the Drug Enforcement Administration, the Federal Bureau of Prisons, the U.S. Marshals Service, the Bureau of Alcohol, Tobacco, Firearms and Explosives, the U.S. Attorneys, and all other organizations in the Department.
- The **United States Marshals Service (USMS)** protects the judiciary, witnesses, and court officers; detains and transports prisoners; apprehends fugitives; and manages the asset forfeiture program.

The Department also includes various **Offices, Boards and Divisions (OBDs)** which consist of the litigation components of the Department (Antitrust Division, Civil Division, Civil Rights Division, Criminal Division, Environment and Natural Resources Division, Tax Division and the U.S. Attorneys), along with other components that support the Attorney General. The PSS office, within JMD, provides acquisition support to the OBDs.

D. Purpose:

The purpose of this report is to submit the DOJ analysis of its FY 2019 Service Contract Inventory Special Interest Functions, which were selected for study. This report summarizes:

- a) The special interest functions studied, the dollars obligated to those PSCs in FY 2019, and the rationale for focusing on the identified functions;
- b) The methodology used by the agency to support the analysis;
- c) Agency findings; and
- d) Actions taken or planned.

E. Analysis:

In accordance with the OFPP Memorandum, the DOJ conducted analysis of the data in its inventory for priority special interest functions. Special interest functions are considered functions that require increased management attention due to heightened risk of workforce imbalance.

1. **Scope of analysis:**

Appendix D to the OFPP Memorandum directed agencies to include in its analyses a review of the contracts and information in the inventory for the purpose of ensuring that –

- (i) Each contract in the inventory that is a personal services contract has been entered into, and is being performed, in accordance with applicable laws and regulations;
- (ii) The agency is giving special management attention, as set forth in FAR 37.114, to functions that are closely associated with inherently governmental functions;
- (iii) The agency is not using contractor employees to perform inherently governmental functions;
- (iv) The agency has specific safeguards and monitoring systems in place to ensure that work being performed by contractors has not changed or expanded during performance to become inherently governmental functions;
- (v) The agency is not using contractor employees to perform critical functions in such a way that could affect the ability of the agency to maintain control of its mission and operations; and
- (vi) There are sufficient internal agency resources to manage and oversee contracts effectively.

2. **Special Interest Functions studied:**

The DOJ chose four special interest PSC functions from its FY 2019 Service Contract Inventory for further analysis:

- Support – Professional: Other (R499)
- IT and Telecom – Other IT and Telecommunications (D399)
- Support – Management: Other (R799)
- IT and Telecom – Systems Development (D302)

The four PSCs were selected because they are the top four special interest functions listed on the FY 2019 Service Contract Inventory. The aforementioned PSCs have the biggest percentage of obligations for services with the exception of PSC G004 “Social – Social Rehabilitation” and PSC Q201 “Medical – General Health Care,” which are very specific services relevant to the Department’s law enforcement mission. The selected PSCs accounted for approximately 22.57% of the DOJ total FY 2019 contract awards reported on USASpending.Gov. Additionally, PSC R499 “Support – Professional: Other” and R799 “Support – Management: Other” are functions where the government-wide potential for inappropriate use of high-risk awards and the mix of contract labor and federal employees is a major concern.

Table 1 – Special Interest PSCs Studied as Obligations per PSC and as a Percentage of DOJ Total FY 2019 Contract Awards

PSC	Product and Service Code Descriptions	Total FY 2019 Obligations Per PSC	As a Percentage of Total FY 2019 Awards
R499	Support – Professional: Other	\$955,661,949.89	12.75%
D399	IT and Telecom – Other IT and Telecommunications	\$1,611,078,634.02	4.09%
R799	Support – Management: Other	\$201,716,565.65	3.27%
D302	IT and Telecom – Systems Development	\$141,275,550.56	2.47%
TOTAL		\$2,909,732,700.12	22.57%

3. **The methodology used by the agency to support the analysis:**

The DOJ utilized a methodology leveraged for previously completed procurement related assessments. Specifically, the Department sampled contracts and performed USASpending queries to establish baseline data for FY 2019. For the purposes of the sample, the Department identified all contracts for the selected PSCs. From this list, contracts were selected representing a mixture of Bureaus and dollar values. A strict random sample was not utilized to ensure greater contract size and scope diversity. For the identified contracts, the Department reviewed contract information and ran a USASpending query for total FY 2019 obligations. Based on the information derived from the sample, the Department performed a final data review and prepared its report.

The reviewed contracts for PSC R499 are summarized as follows:

Table 2 – PSC R499 Support – Professional: Other

Contracting Bureau	Vendor Name	Contract No.	Description	Total FY19 Obligations
FBI	Knowledge Consulting Group, Inc.	DJF161200D0001665	Communication Security Support services	\$5,142,801
FBI	SRA International, Inc.	DJF171200D0000739	Advanced Security Engineering Support/ESOC Support	\$2,236,984
OBDs	Analysis Group, Inc.	DJJ17L01CRM0144	Enterprise/IT Contractor Support Services	\$1,005,745
OJP	Booz Allen Hamilton Inc.	15PNJD18F00000116	Project Management and support services	\$1,892,683

The reviewed contracts for PSC D399 are summarized as follows:

Table 3 – PSC D399 IT and Telecom – Other IT and Telecommunications

Contracting Bureau	Vendor Name	Contract No.	Description	Total FY19 Obligations
FBI	International Business Machines Corporation	DJF161200G0006628	IBM Software support services (Proserve)	\$739,067
FBI	22nd Century Technologies Inc.	DJF151200C0000199	Contractor services for data center support.	\$3,760,610
DEA	Liona Enterprises, Inc.	15DDHQ18P00000578	Telecommunication services and support	\$2,059,975.26
OBD	Booz Allen Hamilton Inc.	15JPSS18FPZM00164/DJJ11C2152	Office Automation Operations And Support	\$1,960,874.4

The reviewed contracts for PSC R799 are summarized as follows:

Table 4 – PSC R799 Support – Management: Other

Contracting Bureau	Vendor Name	Contract No.	Description	Total FY19 Obligations
OBD	Deloitte Financial Advisory Services LLP	15JPSS18F00000726	Automated Litigation support services	\$539,398
OBD	CACI Inc.- Commercial	15JA5419F00000273	Human resource development support services	\$1,221,204
BOP	Merlin International Incorporated	15BNAS19FU9M10220	Web-based employment processing system	\$5,340,771
FBI	Intelliware Systems, Inc.	15F06718F0002434	Program management and data entry support	\$562,176

The reviewed contracts for PSC D302 are summarized as follows:

Table 5 – PSC D302 IT and Telecom – Systems Development

Contracting Bureau	Vendor Name	Contract No.	Description	Total 2018FY19 Obligations
ATF	Accenture National Security Services Limited Liability Company	DJA15AHDQG0867	Next Generation Case Management System (NGCMS)/Spartan	\$21,017,420
FBI	Palantir Technologies Inc.	DJF171200D0003027	Palantir/Gotham Software Products and Services /Support	\$1,955,414
OBDs	Keane Federal Systems Inc.	DJD13HQA0007 / DJJ15F2643	Cloud storage development and support	\$4,786,907
FBI	General Dynamics Mission Systems, Inc.	DJF171200P0006836	IT support services for the Guardian enterprise.	\$9,498,963

4. **Analysis Summary:**

Under *PSC R499 Support – Professional: Other*, the scope of work to be performed under the selected contracts included communication security support services, advanced security engineering support, enterprise support services and project management and support services..

Under *PSC D399 IT and Telecom – Other IT and Telecommunications*, the scope of work to be performed under the selected contracts included software support services (ProServe), data center support, telecommunication support services and office automation operations and support.

Under *PSC R799 Support – Management: Other*, the scope of work to be performed under the selected contracts included litigation support services, human resource development services, employment processing systems and management support services.

Under *PSC D302 IT and Telecom – Systems Development*, the scope of work to be performed under the selected contracts included next generation case management systems, Palantir products, services and support, cloud storage development and enterprise IT support services

Analysis of the scope of work for each contract selected as part of the sample confirms that the agency is not using contractor employees to perform critical functions in such a way that could affect the ability of the agency to maintain control of its mission and operations.

5. **Agency findings and actions taken or planned:**

Below are the resulting findings and actions taken or planned for each topic presented in Appendix D of the OFPP Service Contract Inventories Memorandum:

Topic (i): *Each contract in the inventory that is a personal services contract has been entered into, and is being performed, in accordance with applicable laws and regulations.*

There are instances when the DOJ enters into personal services contracts. Typically, these contracts are used to procure security guards services and services in support of summons on complaints, subpoenas, and notices in lieu of services by U.S. Marshals and Deputy Marshals. Individuals engaged under personal services contracts are not employees of the DOJ or any of its components. The DOJ awards personal service contracts under the authority at 28 U.S.C. Section 565(g). These contracts are being performed in accordance with applicable laws and procedures.

Topic (ii): *The agency is giving special management attention, as set forth in FAR 37.114, to functions that are closely associated with inherently governmental functions.*

The DOJ is cognizant of the fact that government-wide, the line between inherently governmental functions and commercial activities that may be contracted for has been blurred, and that a large portion of contract obligations made by civilian agencies are for services. The DOJ will continue to monitor this area in an effort to minimize when necessary, or eliminate when possible, awarding contracts that are closely associated with inherently governmental functions.

The DOJ is following the guidance provided by OFPP and the General Services Administration (GSA) for the collection of additional data in FPDS to report whether an action is closely associated with inherently governmental functions. This activity is being monitored at the Department-level and DOJ Procurement

Offices are made aware of changes to the FPDS reporting requirements as they occur. The DOJ will continue to direct its procurement offices to maintain a clear separation between inherently governmental functions and contractor performed services. This issue has and will continue to be addressed at future DOJ Justice Acquisition Council meetings.

Topic (iii): *The agency is not using contractor employees to perform inherently governmental functions.*

None of the reviewed contracts awarded under the Special Interest Function PSCs were found to have been using contractor employees to perform inherently governmental functions.

Topic (iv): *The agency has specific safeguards and monitoring systems in place to ensure that work being performed by contractors has not changed or expanded during performance to become inherently governmental functions.*

The DOJ has a capable acquisition workforce that has been trained to implement leading practices, monitoring systems, and safeguards to ensure that work being performed by contractors has not changed or expanded during performance to become inherently governmental functions. Oversight roles and responsibilities are clearly defined and the individuals responsible for monitoring are knowledgeable and properly trained. Review activities vary due to the decentralized nature of the Department's procurement operation. Each component has identified the appropriate level of management required to review contract actions. For example, some components require a review by the management level above the contracting officer for all contracting actions that exceed a certain threshold. While they are not uniform in their application, a range of controls have been implemented at DOJ components to maintain the separation between inherently governmental functions and contractor performed services.

Topic (v): *The agency is not using contractor employees to perform critical functions in such a way that could affect the ability of the agency to maintain control of its mission and operations.*

The DOJ is a large, complex, and multifaceted organization comprised of over 40 separate components located both domestically and abroad. The DOJ has a long history of protecting American citizens which is reflected in the first goal of its Strategic Plan: "Prevent terrorism and promote the nation's security." In addition to fighting terrorism, DOJ focuses on the following five areas: violent crime, drug trafficking, civil rights, public and corporate corruption, and cybercrime. DOJ components have sufficient safeguards in place and resources available to ensure that use of contractor employees in support of critical functions does not negatively affect its ability to maintain control of its mission and operations in regards to its service contracts.

Topic (vi): *There are sufficient internal agency resources to manage and oversee contracts effectively.*

The DOJ defines its acquisition workforce in accordance with the OFPP Policy Letter 05-01, *Developing and Managing the Acquisition Workforce*, dated April 15, 2005. This definition includes all Contract Specialists and Procurement Analysts (General Schedule (GS) 1102s); all Program and Project Managers assigned to exhibit 300 projects; and, all Contracting Officer's Representatives, whether serving in that role as a collateral or full-time duty. The DOJ acquisition function is decentralized. In FY 2019, DOJ procurement offices were comprised of 4,092 acquisition professionals.

In the past due to staffing shortages, some DOJ Bureaus hired contractors to support their procurement activities. Now, procurement offices have begun to rebuild their professional acquisition staff to reduce reliance on contractors in favor of developing DOJ in-house procurement expertise. The DOJ Chief Acquisition Officer (CAO) and Senior Procurement Executive (SPE) strongly support the initiatives that Bureaus undertake to manage and strengthen their acquisition workforce. Each Bureau is authorized to implement the techniques best suited to meet their needs and mission.

Each DOJ procurement office is responsible for the training and development of its acquisition workforce. Some of the most critical challenges experienced by DOJ in managing its acquisition workforce include:

- Limited 1102 population; shortage of qualified contracting professionals in the labor force; and retention of existing acquisition workforce.
- Resource constraints, which impact the Department's ability to respond to data calls.
- Transfer of knowledge and skills from one generation of contracting professionals to the next generation.
- Hiring freezes that inhibit the ability of components to hire qualified staff to fill critical resource gaps in mid and senior-level 1102 series positions.
- Customers are stretched thin which, in turn, placed more demands on the acquisition workforce.

Due to budget constraints, some offices reported that their training budgets have been significantly reduced. All DOJ acquisition professionals continue to participate in free online courses and "low-fill" Department of Homeland Security, and Department of Treasury course offerings. The DOJ procurement offices also conduct in-house training that covers basic to advanced procurement utilizing no-cost training, seminars, and round table discussions.

F. Conclusion:

Through its analysis, the DOJ has determined that contract labor is being used in an appropriate and effective manner and that the mix of federal employees and contractors is effectively balanced; therefore, rebalancing is not required. The DOJ continues to effectively award, manage, and oversee its service contracts and has the infrastructure and resources necessary to ensure contractors are not performing inherently governmental functions. The DOJ will continue to take actions to ensure contract labor in the PSC Special Functions categories of contracts is used in an effective manner.

G. Accountable Officials:

Michael H. Allen, Senior Procurement Executive

Monty Wilkinson, Chief Human Capital Officer