

How to Access VDI Workstation from a Mac iOS Device with PIV Card

Prerequisites:

- ✓ The Safari browser should be equal or greater than version 9.
or
- ✓ The Firefox browser should be equal or greater than version 42. To enable PIV with Firefox, see Appendix A
- ✓ PIV Card Reader & a valid PIV Card + Pin
- ✓ MacOS 10.11 (El Capitan) or higher

Prerequisite Installations:

Open a Safari Browser on Mac device.

Browse to: <https://www.justice.gov/taxvdi>

Download the files located under Mac OS Downloads.

Install "ActivID ActivClient for Mac 4.0.1.85.dmg".

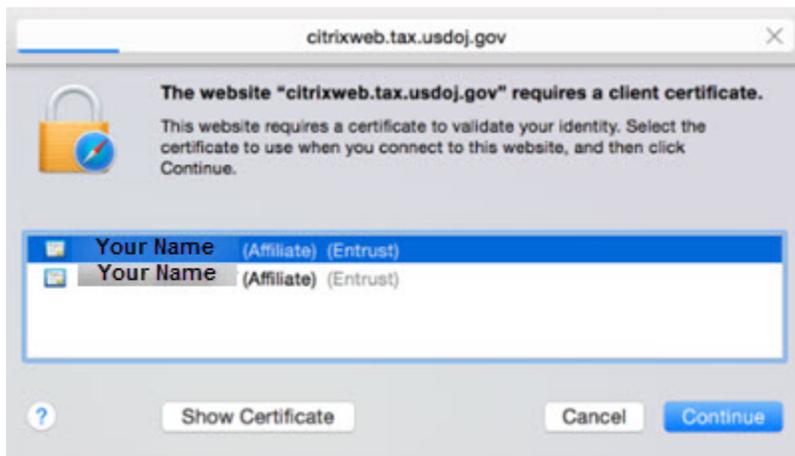
Install "AC_Mac_4.0.1.92_FIXS1710018.pkg".

Install "CitrixReceiver.dmg".

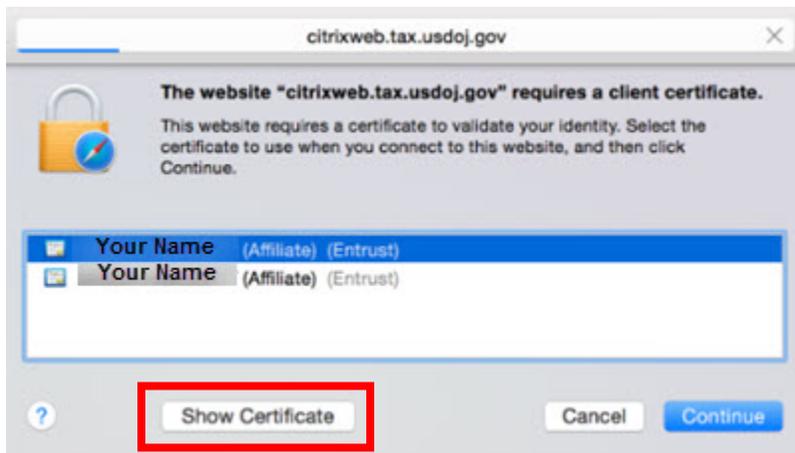
Note: *You do not need to configure Citrix Receiver.*

Launching VDI

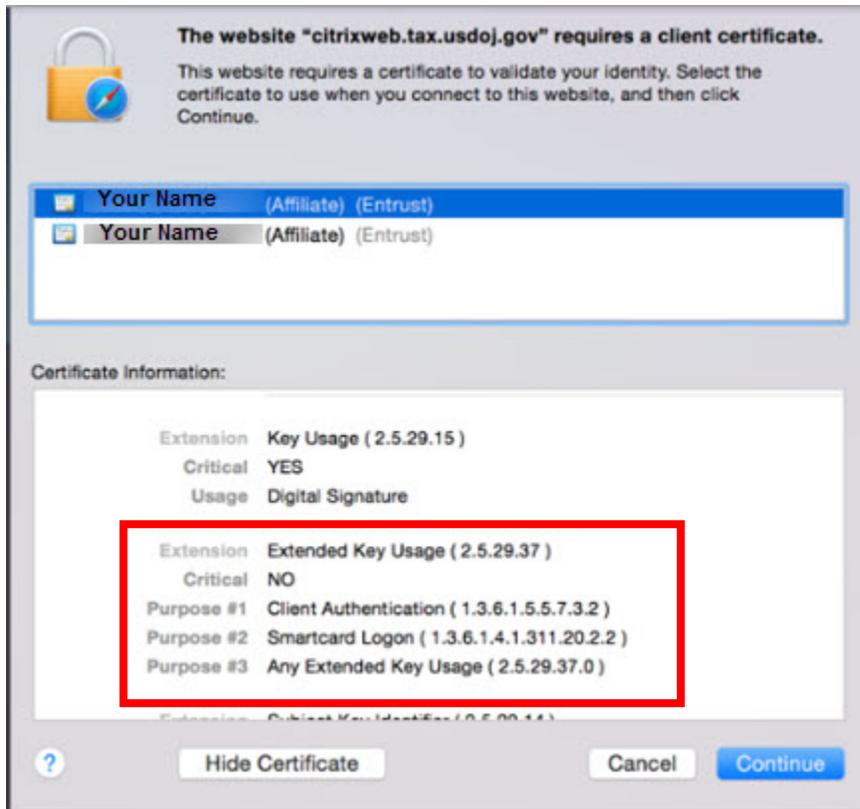
1. Connect USB Card Reader to Mac device.
2. Insert PIV Card.
3. Open Safari and browse to "<https://citrixweb.tax.usdoj.gov>".
4. You will be presented with a Client Certificate popup.
5. Select a "Certificate".



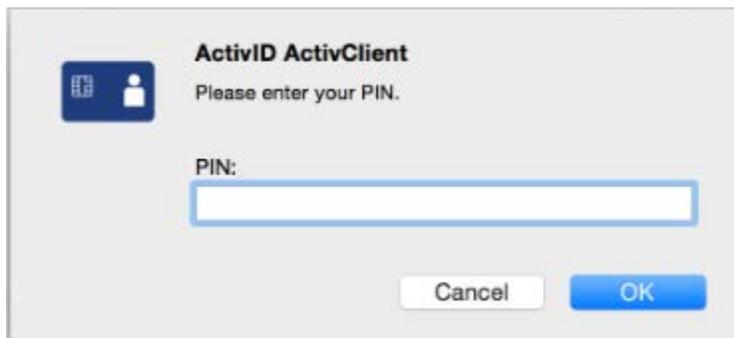
6. Ensure the correct certificate is selected by selecting "Show Certificate".



- Under Certificate information ensure you have selected the certificate that shows the following:
 - Purpose #1 Client Authentication
 - Purpose #2 Smartcard Login
 - Purpose #3 Any Extended Key Usage

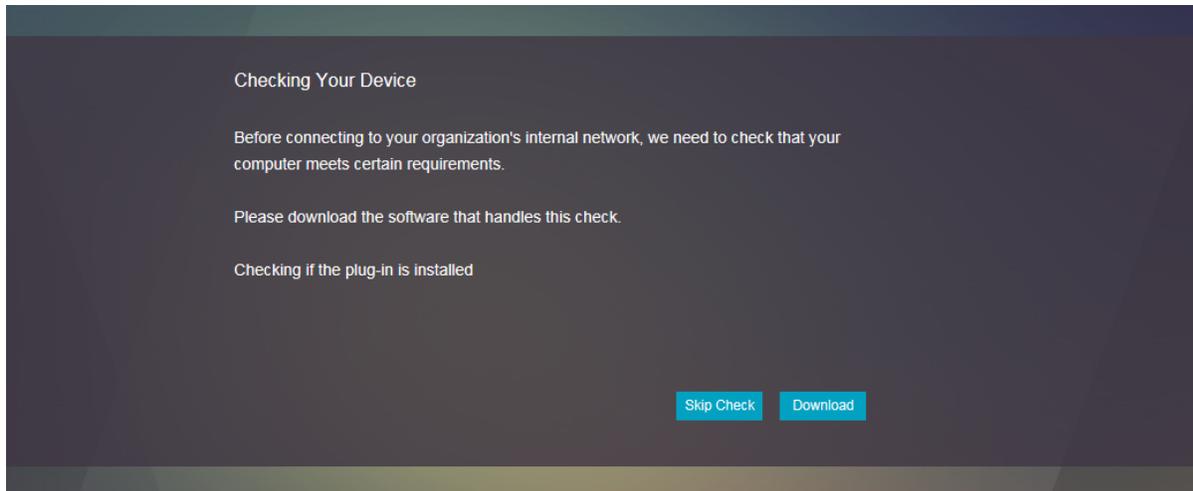


- Select "Continue".
- Enter user pin on ActivID ActivClient Pop:

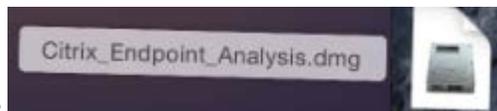


- Select "OK".

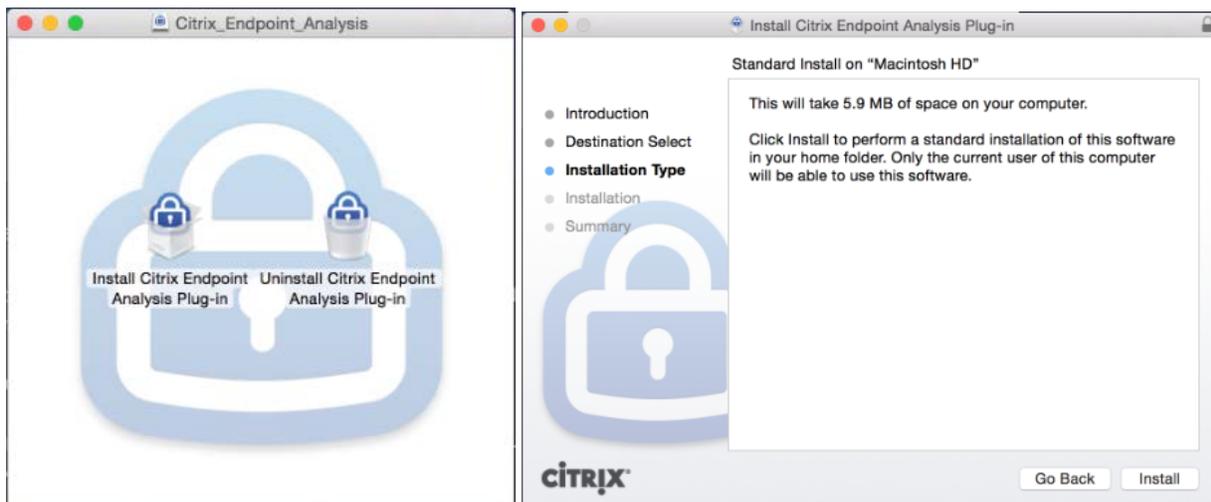
11. If this is your first login, you will be prompted to download and install the Citrix Endpoint Analysis (EPA) Plug-in.



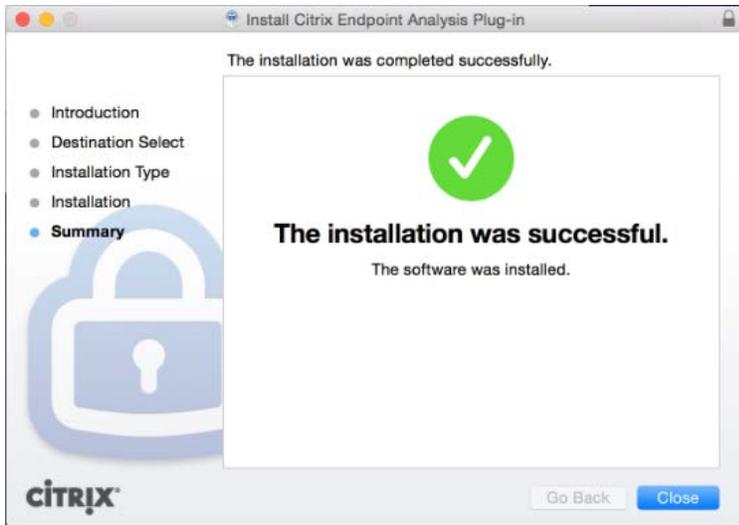
12. Open downloaded file



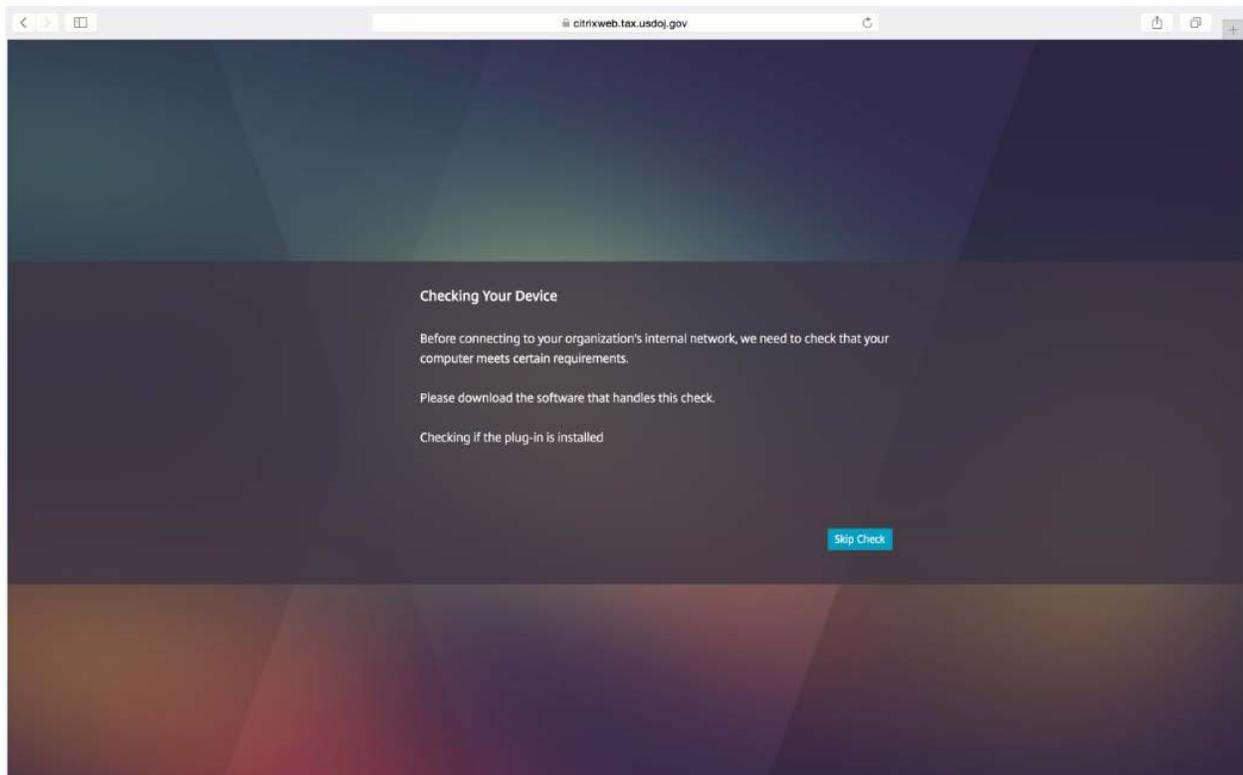
13. Install Citrix Endpoint Analysis Plug-in.



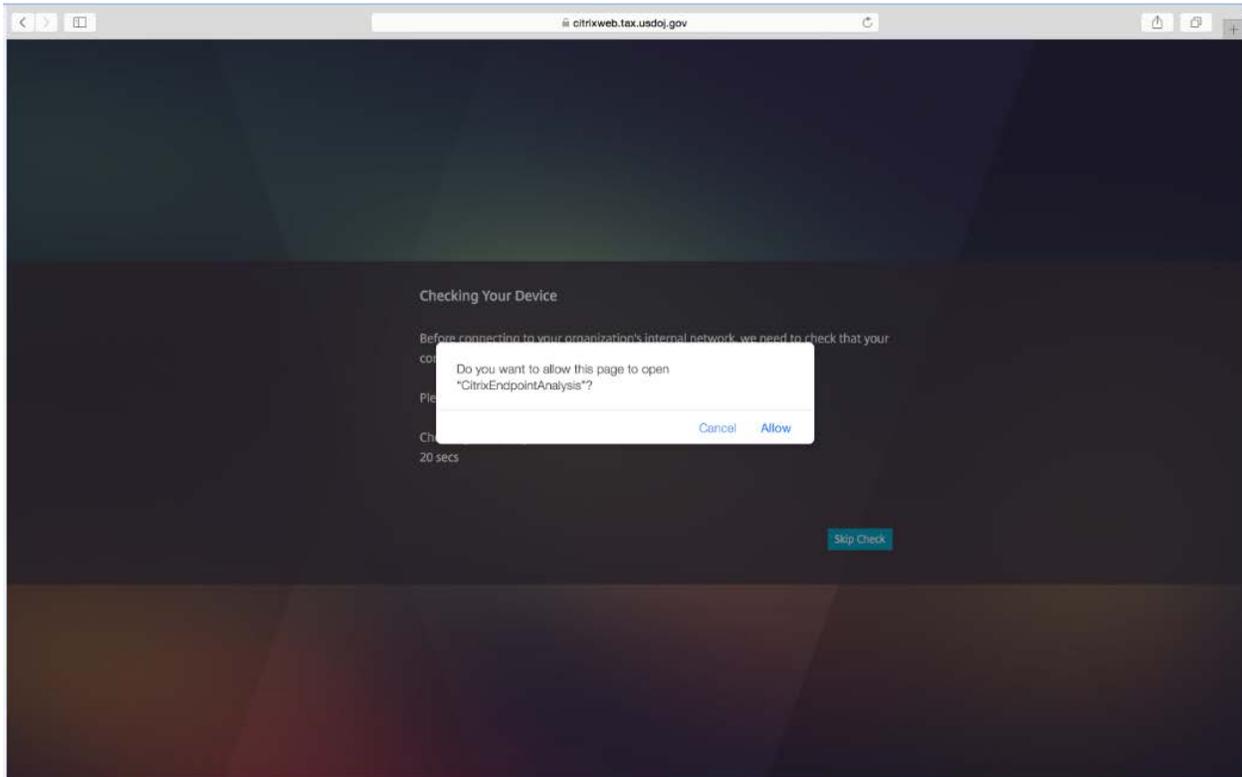
14. After Installation completed, Select "Close".



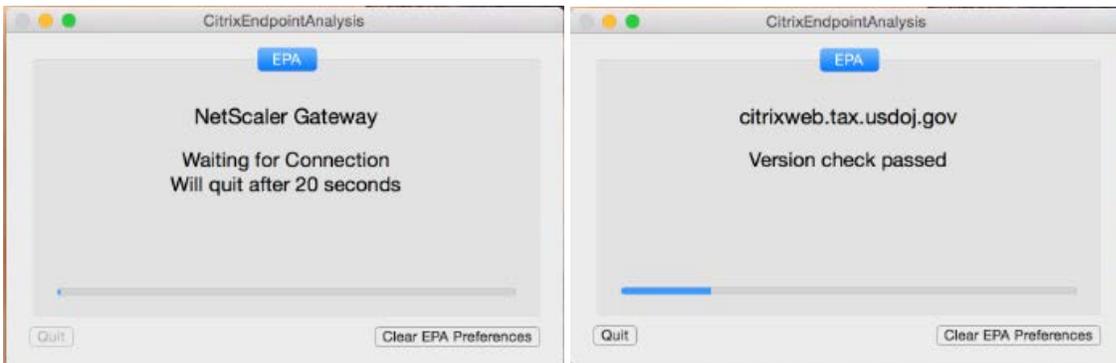
15. Allow Citrix Endpoint Analysis (EPA) plug-in to Check Computer Requirements.



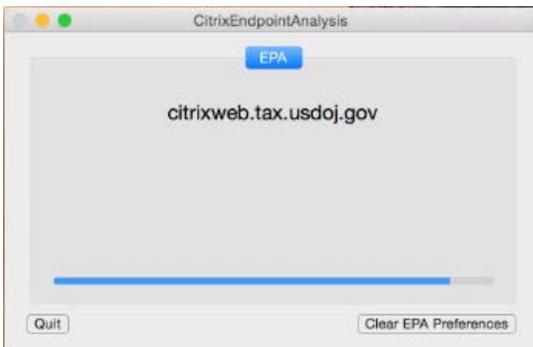
16. At CitrixEndpointAnalysis pop-up, select "Allow".



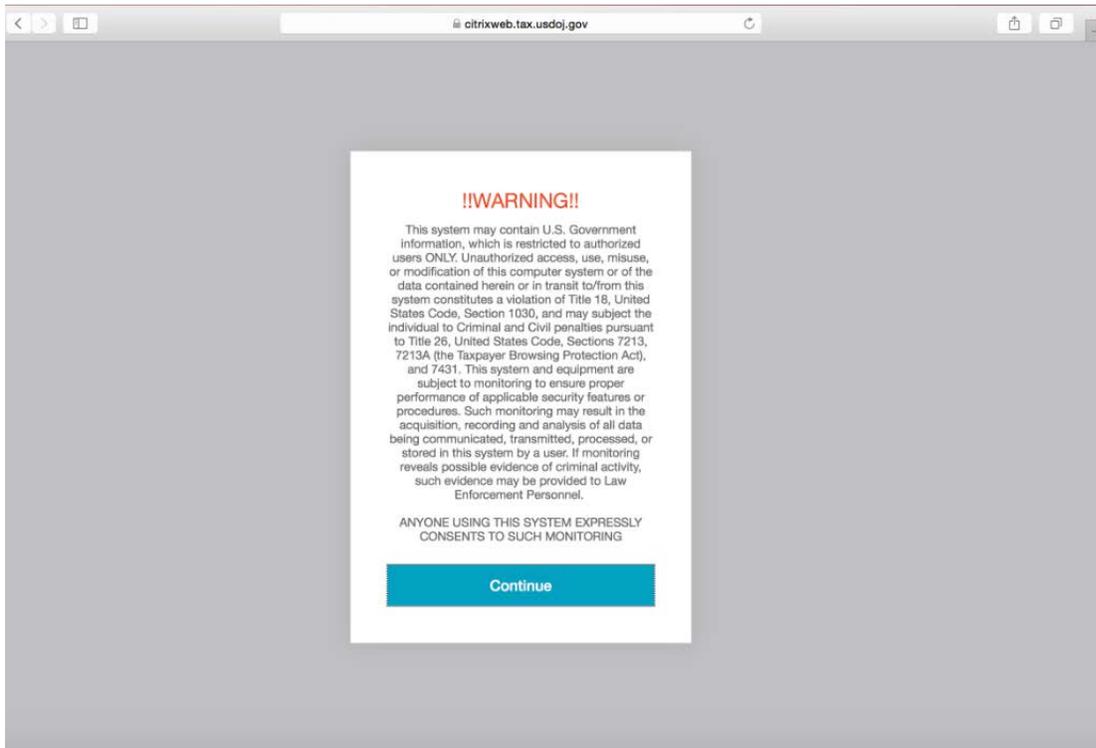
17. Citrix Endpoint Analysis will begin.



18. Version Check Passes.

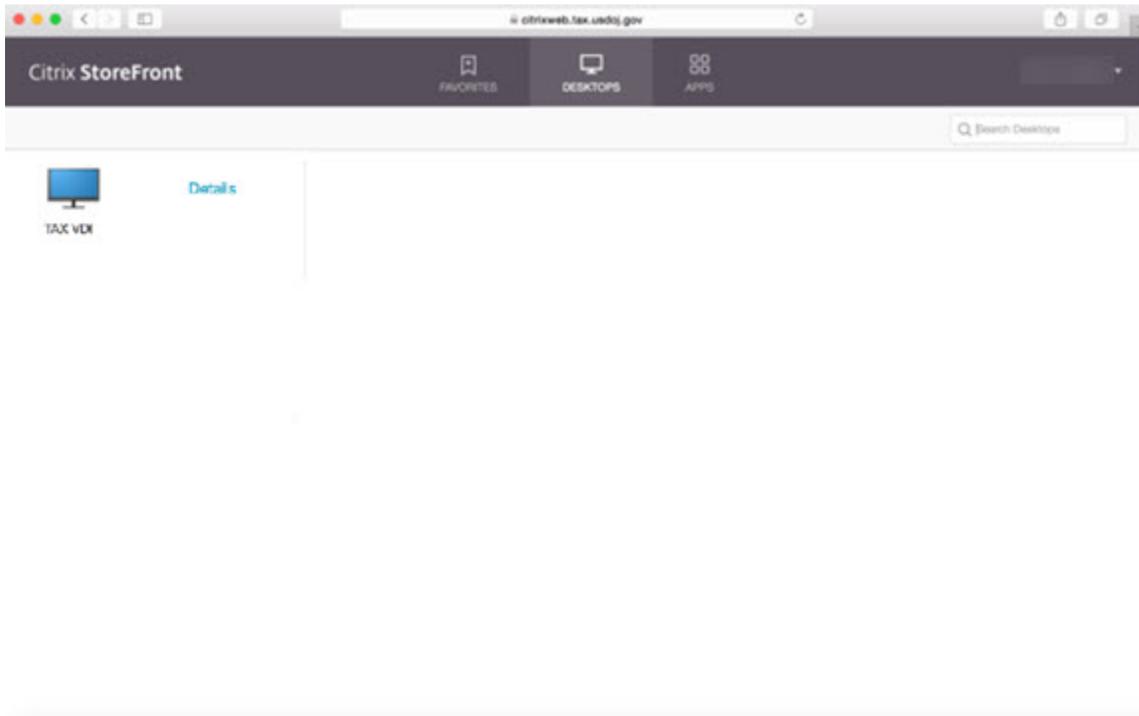


19. After Citrix Endpoint Analysis allows user login, you will be presented with a EULA Pop Up.



20. Read Tax Division warning EULA and Accept by Selecting "Continue".

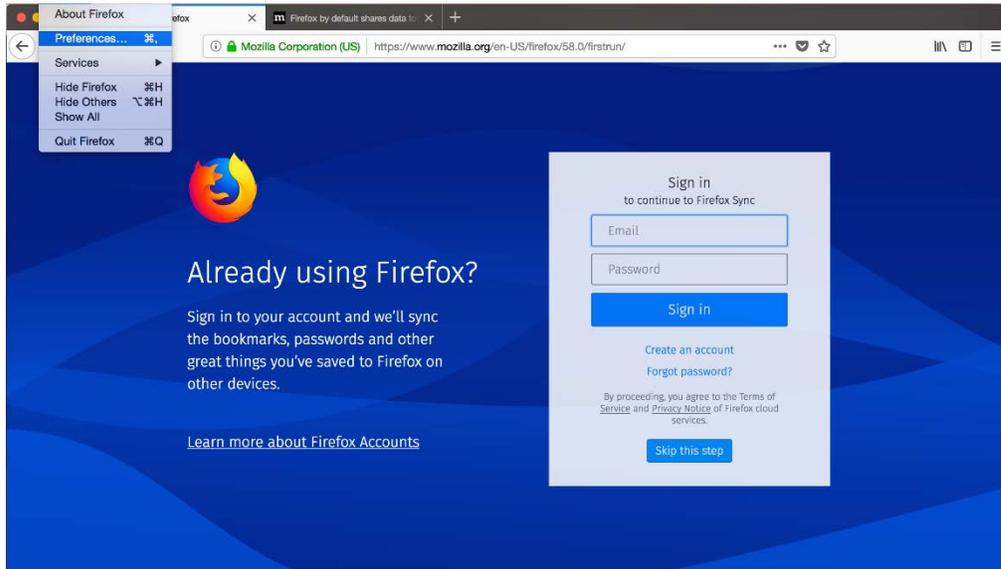
21. Available Desktop & Applications will load, Select available VDI to launch workstation.



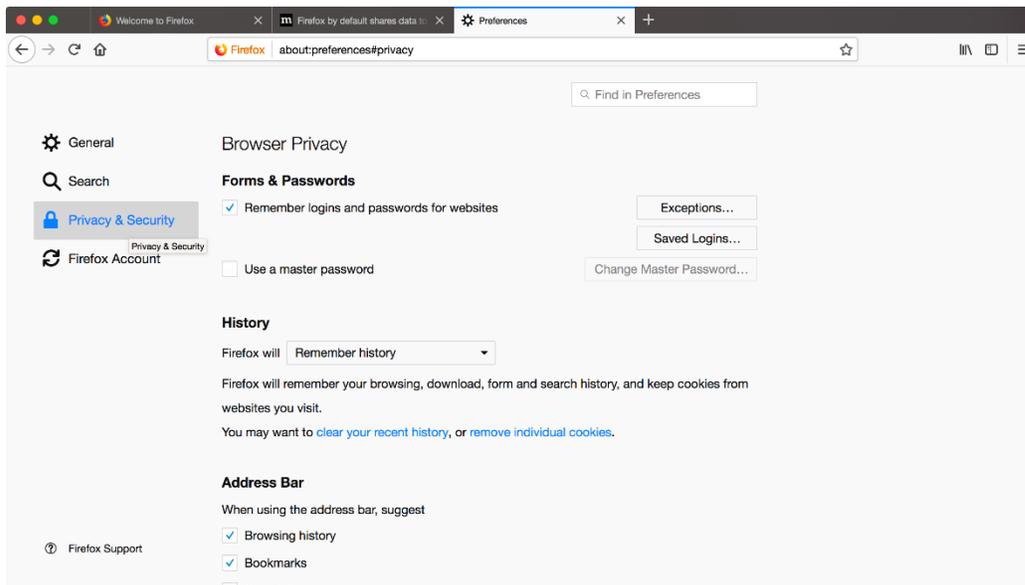
Appendix A

Enable PIV with Firefox

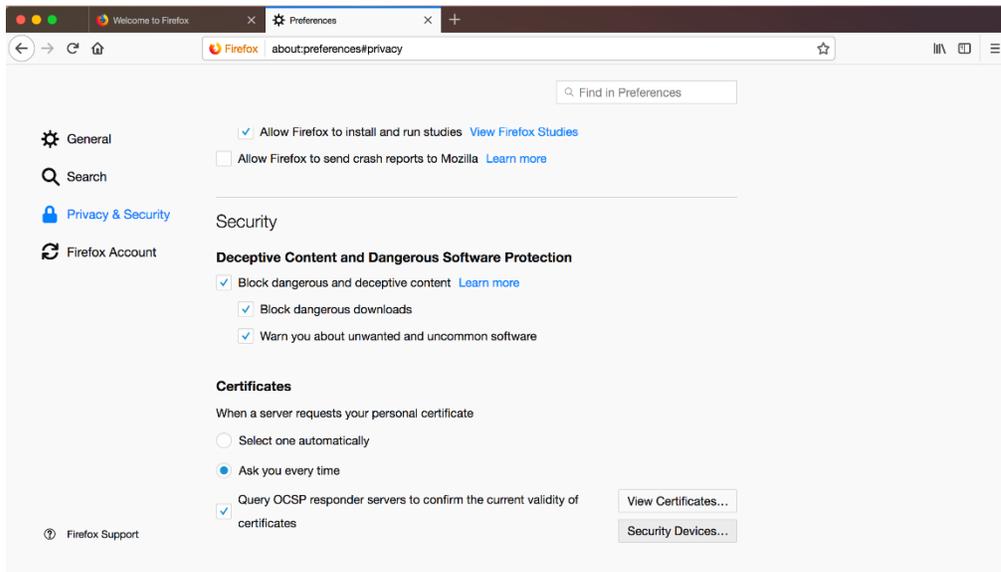
1. Launch Firefox
2. Go into Firefox Preferences



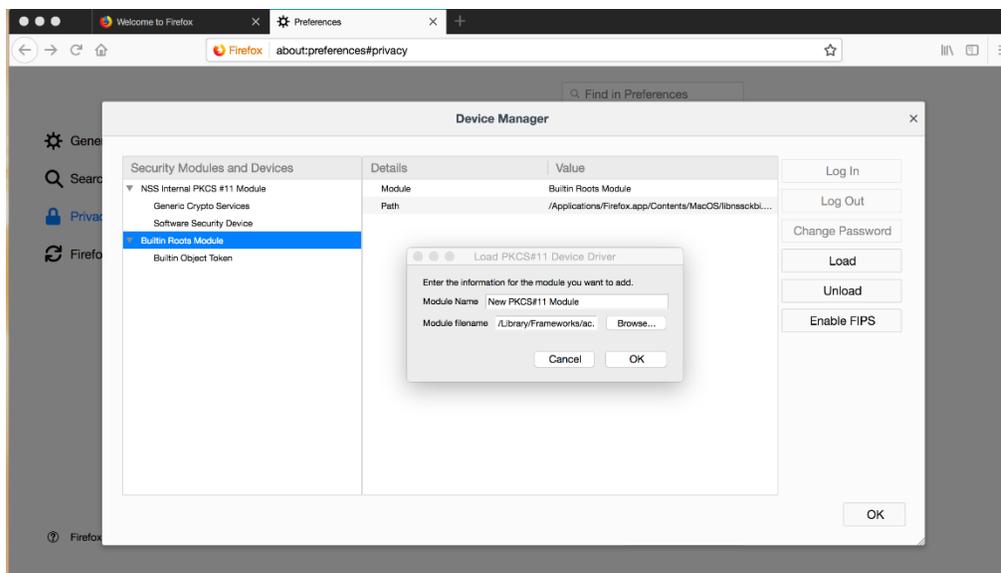
3. Select Privacy & Security



4. Select Security Devices



5. Select Load, browse to the following location and select the dylib file
 - a. /Library/Frameworks/ac.ac4mac.pkcs11.framework/Versions/A/Libraries/acpkcs220.dylib



6. Select OK to close out Device Manager, relaunch Firefox and proceed to access <https://citrixweb.tax.usdoj.gov> with your PIV card inserted.