



3. The defendant has read the indictment, discussed the charges and possible defenses with defense counsel, and understands the crimes charged. Specifically, the elements of the offenses are as follows:

**a) Conspiracy to commit money laundering, in violation of 18 U.S.C. § 1956(h):**

- 1) Two or more persons conspired, or agreed, to commit the crime of money laundering in violation of 18 U.S.C. §§ 1956(a)(2)(A)(ii) or (a)(2)(B)(i); and
- 2) The defendant knowingly and voluntarily joined the conspiracy.

**b) International Money Laundering (Promotion), in violation of 18 U.S.C. § 1956(a)(2)(A)(ii):**

- 1) The defendant transported, transmitted, transferred or attempted to transport, transmit, or transfer monetary instruments or funds, from a place in the United States to a place outside the United States.
- 2) The defendant had the intent to promote the carrying on of specified unlawful activity, that is, wire fraud or mail fraud.

**c) International Money Laundering (Concealment), in violation of 18 U.S.C. § 1956(a)(2)(B)(i):**

- 1) The defendant transported, transmitted, transferred or attempted to transport, transmit, or transfer monetary instruments or funds, from a place in the United States to a place outside the United States;
- 2) The defendant knew that that the monetary instruments or funds involved in the transportation represented the proceeds of some form of unlawful activity;
- 3) The defendant knew that such transportation, transmission or transfer was designed in whole or in part to conceal and disguise the nature, location, source,

ownership, or control of the proceeds of specified unlawful activity, that is, wire fraud or mail fraud.

4. In support of the defendant's guilty plea, the defendant agrees and stipulates to the following facts, which satisfy the offense elements. These are the facts submitted for purposes of the defendant's guilty plea. They do not necessarily constitute all of the facts in the case. Other facts may be relevant to sentencing. Both the defendant and the United States retain the right to present additional facts to the Court to ensure a fair and appropriate sentence in this case.

a) Beginning in 2014, and continuing through on or about January 30, 2020, the defendant was engaged in a conspiracy with Ankur Khemani, Marilyn Sterk, Jennifer Sterk, Teresa Sterk, and other, unindicted co-conspirators to sell worthless and unnecessary computer programs and services to victims in the United States. As part of the scheme, the defendant and his co-conspirators used false and deceptive advertising – through “pop-up” advertisements on victims' computers or resulting from victims' searches on the internet for technical support – to entice victims to call a toll-free telephone number, which would place the victims in contact with a call center in India that was operated by the defendant and his co-conspirators. Upon contacting the call centers, the victim would be provided false information regarding the victim's computer under the guise of legitimate technical support. The call center worker would attempt to frighten the victim with false statements that the security of the victim's computer had been compromised by hackers or malware, and that dire consequences could be avoided only by purchasing software and/or services offered by the call center. Such communications of false information from the call center to the victims were made by an international telephone transmission and by use of the Internet. Those victims who agreed to purchase the unneeded software or services were instructed to send payment to an address in the United States, either by U.S. Mail or prepaid FedEx delivery. These addresses

were under the control of Marilyn Sterk, Jennifer Sterk, Teresa Sterk, or other, unindicted co-conspirators of the defendant.

b) The defendant's scheme also involved the transfer of money, constituting the proceeds of defrauding victims as described above, to co-conspirators located in India. The defendant recruited other unindicted co-conspirators in the United States, who had the task of setting up fictitious corporate entities and related bank accounts, for the purpose of accepting and transferring payments from victims. Such corporate entities were given technical-sounding names to create the false impression on the part of the victims that they were doing business with legitimate technical support companies located in the United States.

c) Upon receiving funds that they knew to be proceeds of the fraudulent sale of bogus software and technical support services, other, unindicted co-conspirators would send the funds – minus a percentage retained as their share - via U.S. Mail or wire transfer, to the defendant, Gaurav Bhasin, or to other individuals located in the United States and India. Accepting the victims' payments at addresses in the United States, then transferring those funds to India, had the purpose of concealing the fraudulent nature of the bogus technical support scheme and as well as its operations outside the United States, and served to promote the scheme's continued operations.

d) The defendant's fraud scheme resulted in losses to more than 14,000 victims.

5. In accordance with Fed. R. Crim. P. 11(c)(1)(B), the parties agree and stipulate that the following provisions of the Sentencing Guidelines will be applicable to computing the defendant's sentence: § 2B1.1(b)(1)(I) (loss exceeding \$1.5 million but less than \$3.5 million); § 2B1.1(b)(2)(A)(i) (offense involved 10 or more victims); § 2B1.1(b)(10) (substantial part of the fraudulent scheme was committed from outside the United States); § 2S1.1(b)(2)(B) (conviction

under 18 U.S.C. § 1956); § 3A1.1(b)(1) (vulnerable victim); and § 3B1.2(b) (the defendant was a minor participant in the criminal activity).

6. Pursuant to Fed. R. Crim. P. 11(c)(1)(B), the terms set forth in preceding paragraph are not binding on the Court, and if rejected by the Court, may not be used as the basis to rescind this plea agreement or to withdraw the defendant's guilty plea.

7. The defendant is pleading guilty because the defendant is in fact guilty. The defendant understands that, by pleading guilty, the defendant is giving up several rights, including:

- a) the right to plead not guilty;
- b) the right to a speedy and public trial by jury;
- c) the right to assistance of counsel at trial;
- d) the right to be presumed innocent and to have the burden of proof placed on the United States to prove the defendant guilty beyond a reasonable doubt;
- e) the right to confront and cross-examine witnesses against the defendant;
- f) the right to testify on one's own behalf, to present evidence in opposition to the charges, and to compel the attendance of witnesses; and
- g) the right not to testify and to have that choice not used against the defendant.

8. The parties agree that the appropriate disposition of this case would be the following as to each count:

- a) The Court may impose any lawful terms of imprisonment, any lawful fines, and any lawful terms of supervised release up to the statutory maximums;
- b) The Court will impose special assessment fees as required by law; and
- c) The Court may order forfeiture as applicable and restitution as appropriate.

No promises have been made by any representative of the United States to the defendant as to what the sentence will be in this case. Any estimates or predictions made to the defendant by defense counsel or any other person regarding any potential sentence in this case are not binding on the Court, and may not be used as a basis to rescind this plea agreement or withdraw the defendant's guilty pleas. The defendant understands that the sentence in this case will be determined by the Court after it receives the presentence investigation report from the United States Probation Office and any information presented by the parties. The defendant acknowledges that the sentencing determination will be based upon the entire scope of the defendant's criminal conduct, the defendant's criminal history, and pursuant to other factors and guidelines as set forth in the Sentencing Guidelines and the factors set forth in 18 U.S.C. § 3553.

9. Given the defendant's agreement to plead guilty, the United States will not oppose a two-level reduction for acceptance of responsibility under the provisions of Section 3E1.1(a) of the Sentencing Guidelines. Further, if the defendant's offense level is 16 or greater, and the defendant is awarded the two-level reduction pursuant to Section 3E1.1(a), the United States agrees to move, at or before the time of sentencing, the Court to decrease the offense level by one additional level pursuant to Section 3E1.1(b) of the Sentencing Guidelines. Should the defendant engage in any conduct or make any statements that are inconsistent with accepting responsibility for the defendant's offenses, including violations of conditions of release or the commission of any additional offenses prior to sentencing, the United States will be free to decline to make such motion, to withdraw that motion if already made, and to recommend to the Court that the defendant not receive any reduction for acceptance of responsibility under Section 3E1.1 of the Sentencing Guidelines.

10. The defendant agrees to pay the special assessment in this case prior to sentencing.

11. The defendant agrees that the Court shall order restitution, pursuant to any applicable provision of law, for any loss caused to: (1) the victims of any offense charged in this case (including dismissed counts); and (2) the victims of any criminal activity that was part of the same course of conduct or common scheme or plan as the defendant's *charged* offenses. The defendant agrees, pursuant to 18 U.S.C. § 3663(a)(3), that the order of restitution will be in the amount of \$4,064,428.43.

12. Financial Obligations. The defendant agrees to pay all fines and/or restitution to the Clerk of Court and all payments for money judgments to the United States Marshals Service. The defendant also agrees that the full fine, restitution, and/or money judgment amounts shall be considered due and payable immediately. If the defendant cannot pay the full amount immediately and is placed in custody or under the supervision of the Probation Office at any time, the defendant agrees that the Bureau of Prisons and the Probation Office will have the authority to establish payment schedules to ensure payment of the fine and/or restitution. The defendant further agrees to cooperate fully in efforts to collect any financial obligation imposed by the Court by set-off of federal payments, execution on non-exempt property, and any other means the United States deems appropriate. The defendant and counsel also agree that the defendant may be contacted post-judgment regarding the collection of any financial obligation imposed by the Court without notifying the defendant's counsel and outside the presence of the defendant's counsel. In order to facilitate the collection of financial obligations to be imposed with this prosecution, the defendant agrees to disclose fully all assets in which the defendant has any interest or over which the defendant exercises control, directly or indirectly, including those held by a spouse, nominee, or other third party. In furtherance of this agreement, the defendant additionally agrees to the following specific terms and conditions:

a) If so requested by the United States, the defendant will promptly submit a completed financial statement to the U.S. Attorney's Office, in a form it provides and as it directs. The defendant promises that such financial statement and disclosures will be complete, accurate, and truthful.

b) The defendant expressly authorizes the U.S. Attorney's Office to obtain a credit report on the defendant in order to evaluate the defendant's ability to satisfy any financial obligation imposed by the Court.

c) If so requested by the United States, the defendant will promptly execute authorizations on forms provided by the U.S. Attorney's Office to permit the U.S. Attorney's Office to obtain financial and tax records of the defendant.

13. The defendant acknowledges that the principal benefits to the United States of a plea agreement include the conservation of limited government resources and bringing a certain end to the case. Accordingly, in consideration of the concessions made by the United States in this agreement and as a further demonstration of the defendant's acceptance of responsibility for the offenses committed, the defendant voluntarily, knowingly, and intentionally agrees to the following:

a) The defendant will not file a direct appeal of the defendant's convictions or sentence with one exception: The defendant retains the right to appeal a sentence imposed above the sentencing guideline range determined by the Court or above any mandatory minimum sentence deemed applicable by the Court, whichever is greater. The defendant also waives the right to appeal the Court's determination as to whether the defendant's sentence will be consecutive or partially concurrent to any other sentence.

b) The defendant will not file any motions or pleadings pursuant to 28 U.S.C. § 2255 or otherwise collaterally attack the defendant's convictions or sentence, with two exceptions:



The defendant retains the right to file a § 2255 motion as to (i) prosecutorial misconduct and (ii) ineffective assistance of counsel.

c) The defendant will not, whether directly or by a representative, request or receive from any department or agency of the United States any records pertaining to the investigation or prosecution of this case, including, without limitation, any records that may be sought under the Freedom of Information Act, 5 U.S.C. Section 552, or the Privacy Act of 1974, 5 U.S.C. Section 552a.

14. The defendant recognizes that pleading guilty may have consequences with respect to the defendant's immigration status if the defendant is not a citizen of the United States. Under federal law, a broad range of crimes are removable offenses. Removal and other immigration consequences are the subject of a separate proceeding, however, and the defendant understands that no one, including his attorney or the Court, can predict to a certainty the effect of the defendant's conviction on immigration status. The defendant nevertheless affirms that the defendant wants to plead guilty regardless of any immigration consequences the plea may entail, even if the consequence is automatic removal from the United States.

15. This plea agreement becomes effective once it is signed by the parties and is not contingent on the defendant's entry of a guilty plea. If the United States violates the terms of this plea agreement, the defendant will have the right to withdraw from this agreement. If the defendant violates the terms of this plea agreement in any way (including but not limited to failing to enter guilty pleas as agreed herein, moving to withdraw guilty pleas after entry, or by violating any court order or any local, state or federal law pending the resolution of this case), then the United States will have the right to void any or all parts of the agreement and may also enforce whatever parts of the agreement it chooses. In addition, the United States may prosecute the defendant for any and all

federal crimes that the defendant committed related to this case, including any charges that were dismissed and any other charges which the United States agreed not to pursue. The defendant expressly waives any statute of limitations defense and any constitutional or speedy trial or double jeopardy defense to such a prosecution. The defendant also understands that a violation of this plea agreement by the defendant does not entitle the defendant to withdraw the defendant's guilty pleas in this case.

16. The United States will file a supplement in this case, as required in every case by the Local Rules of the United States District Court for the Eastern District of Tennessee, even though there may or may not be any additional terms. If additional terms are included in the supplement, they are hereby fully incorporated herein.

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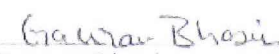
17. This plea agreement and supplement constitute the full and complete agreement and understanding between the parties concerning the defendant's guilty plea to the above-referenced charges, and there are no other agreements, promises, undertakings, or understandings between the defendant and the United States. The parties understand and agree that the terms of this plea agreement can be modified only in writing signed by all of the parties and that any and all other promises, representations, and statements whether made before, contemporaneous with, or after this agreement, are null and void.

FRANCIS M. HAMILTON III  
UNITED STATES ATTORNEY


Date 9/9/2022

By:   
Frank M. Dale, Jr.  
Assistant United States Attorney

Date 09/09/2022

  
Gaurav Bhasin  
Defendant

Date 9/9/22

  
Mike Whalen  
Attorney for the Defendant