



Department of Justice

Public Law 115-336, "21st Century Integrated Digital Experience Act"

December 2019 Report

Prepared for Congress per the requirements of Section 3, subsection b(2) and d(1) of Public Law 115-336.

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21st Century Integrated Digital Experience Act - Report to Congress on Implementation Progress and Modernizing Agency Websites and Digital Services

As required by the [21st Century Integrated Digital Experience Act](#) (21st Century IDEA), this report details the Department's progress in implementation, and the key websites and digital services operated by Department of Justice that have been prioritized and targeted for modernization.

Background

During 2019, the Department of Justice completed following actions to meet the requirements of 21st Century IDEA. The Department developed a Plan to Accelerate the Use of Electronic Signatures and released a policy memo on digital signature use, inventoried forms used to collect information from the public and identified forms not currently available digitally, and compiled a list of all public-facing websites and digital services to prioritize modernization. In collaboration with components and the Department's Office of Public Affairs, key websites were identified, assessed for compliance with the requirements defined in 21st Century IDEA, and the websites were prioritized for modernization. The Department identified funding to modernize the Department's main public website, the Americans with Disabilities Act website, and identified three other websites planned for modernization in 2020.

In addition, 21st Century IDEA requires federal executive branch agencies to report to Congress, OMB, and the public, on progress to modernize their websites and digital services. The report to Congress, due in December 2019, must provide a list of the agency's most-viewed and/or mission-critical websites and digital services. The report must also prioritize which of those sites have been targeted for modernization, and provide an estimation of the cost and schedule to modernize to meet the requirements in the Act.

High-level data on how people interact with federal public websites and digital services is available at <https://analytics.usa.gov>. More detailed data—including a list of the most-viewed websites and digital services, and trend data—is available via DOJ Agency Profile, the data can be filtered by [agency](#) and [domain](#).

Key Websites and Digital Services

Department of Justice has identified the following websites and digital services as high-traffic and/or important for public engagement. These sites accounted for more than 93 percent of all viewing sessions for websites maintained by the Department of Justice during the months of January – October 2019, and are listed in order from highest to lowest number of user sessions recorded.

Website Name	Description
Justice.gov	Department of Justice website
FBI.gov	Federal Bureau of Investigation website
BOP.gov	Federal Bureau of Prisons website
NSOPW.gov	Dru Sjodin National Sex Offender Public Website
FBIJobs.gov	FBI Employment Opportunity and Recruiting website
DEA.gov	Drug Enforcement Administration website
DEADiversion.usdoj.gov	DEA Diversion Control Division website
ADA.gov	Americans with Disabilities Act website
ATF.gov	Bureau of Alcohol, Tobacco, Firearms and Explosives website
NCJRS.gov	National Criminal Justice Reference Service website (managed by the Office of Justice Programs (OJP))
IC3.gov	Internet Crime Complaint Center website (managed by the FBI)
NIJ.gov	National Institute of Justice website
BJS.gov	Bureau of Justice Statistics website
AmberAlert.gov	Amber Alert Missing Children website (managed by the OJP)
USMarshals.gov	United States Marshals Service website
OJP.gov	Office of Justice Programs website

Modernization Priorities

The Department of Justice has sequenced the websites identified above into a three-phase schedule for modernization and compliance. Websites in phase one are planned to begin modernization in FY2020.

Website/Digital Service	Priority	Estimated Modernization Cost
Justice.gov	Phase 1	\$3 - 5 million*
ADA.gov	Phase 1	*Included in total above
NCJRS.gov	Phase 1	< \$1 million
ATF.gov	Phase 1	\$1 - 3 million
USMarshals.gov	Phase 1	\$1 - 3 million
BJS.gov	Phase 1	\$1 - 3 million
OJP.gov	Phase 1	\$1 - 3 million

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Website/Digital Service	Priority	Estimated Modernization Cost
NIJ.gov	Phase 1	< \$1 million
AmberAlert.gov	Phase 1	< \$1 million
DEA.gov	Phase 2	\$1 - 3 million
DEADiversion.usdoj.gov	Phase 2	\$3 - 5 million
FBIJobs.gov	Phase 2	\$3 - 5 million
BOP.gov	Phase 3	< \$1 million
IC3.gov	Phase 3	< \$1 million
NSOPW.gov	Phase 3	< \$1 million
FBI.gov	Not Scheduled	Site is IDEA compliant

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