From:	Joan Braddi <sup>Redacted</sup> @google.com>	Redacted	Redact	od	
To: Rod	Christopher Haire < Redacted @google.com>, Jeff Boort	@google.com>	, Sarah Obee	@google.com>,	Juting
Zhai <	@google.com>, Liz Daly < Redacted @google.com>				
Subject:	Apple Suggest Influences				
Cc:	Caity Downey Redacted@google.com>				

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Chris, Jeff, Juting and Sarah:

There will be a CEO discussion within the next 4-8 weeks with Apple and we need to run the following analysis to have data ready to share with Sundar on some of Apple's obligations under the agreement.

1. We need to re-evaluate the changes to the % of non-conversion against the "suggest" pattern that Apple Safari exhibited back in Sept 2016 to identify where they may not have "remain substantially similar in use". I know Chris took a baseline back in Sept 2016 of how often and in what categories Apple was initiating an "Apple Suggest" to the user for possible redirection. Since this time, we have seen an increase Redacted to the number of queries that do not complete to Google for results. Can we determine the new categories or where the increase is due to them changing the experience away from "substantially similar" to 2016?

(Sarah - any changes we will need to estimate the rev impact).

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I'll get some time scheduled when you might have info to share.

Many thanks, Joan

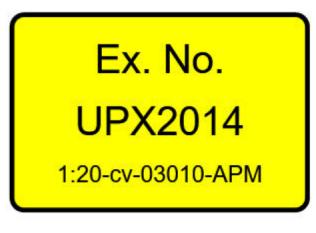
------ Forwarded message ------From: Juting Zhai Redacted@google.com> Date: Wed, Jan 3, 2018 at 3:05 PM Subject: Re: % of queries To: Joan Braddi <a href="Redacted@google.com">Redacted@google.com</a>> Cc: Mike Roszak <a href="Redacted@google.com">Redacted@google.com</a>>, Christopher Haire Redacted@google.com</a>>, Sarah Obee <a href="Redacted@google.com">Redacted@google.com</a>>, Sarah Obee <a href="Redacted@google.com">Redacted@google.com</a>>, Christopher Haire

Non-conversion rate on Chrome seems to be pretty stable over the year (link). Currently non-conversion on Android is (https://screenshot.googleplex.com/bMiOoO0zFJp.png), on iOS Redacted

(https://screenshot.googleplex.com/UEmR4qHeRrh.png). These values are close to what we reported before for Chrome.

	Safari	Chrome iOS	Chrome Android	
Non-conversion		Redacted		

Checking Chrome dashboard (<u>link</u>), for the non-converted traffic, they mostly go to suggested urls (in the table below, most traffic that don't go to <u>g.com</u> are through different url or nav suggestions).



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Safari has many more different types of suggestions than Chrome, but navigation suggestions probably get the most usage. So "Safari is catching up" might be what is happening. (Both safari and chome android have Redacted Redacted As I still believe a portion of the non-converted traffic on Safari goes to other non-nav suggestions.)

Thanks, Juting

On Tue, Jan 2, 2018 at 2:40 PM, Juting Zhai < Redacted <u>google.com</u>> wrote:

I will take a look at Chrome conversion and share the data in this thread once I have it.

Thanks, Juting

On Tue, Jan 2, 2018 at 2:25 PM, Mike Roszak Redacted <u>@google.com</u>> wrote:

. . .

+Ben

On Tue, Jan 2, 2018 at 1:07 PM, Joan Braddi

 $\underline{\widehat{a}}$  google.com > wrote:

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+ Unni and Mike

Happy New Year to you all.

Juting - again thanks for the updated dashboard.

As we prep for an update for Sundar, it would be good to measure the Safari query conversions to that of Chrome on Android (as we did earlier in the year). The data shows while Safari was at Redacted non-conversions to g.com, Chrome on Android was at of queries that did not convert to g.com. Now that Safari seems to be at the same level, is Chrome still at on Android or has this changed?

It would be good to see what queries are not passing through on Chrome to see if Safari users are just catching up to that of Chrome in selecting "suggested url's" and going off to sites. Thoughts welcome.

Joan

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Hi Joan,

We have a dashboard tracking this number (link, graph also copied below). In this plot the estimated conversion rate is the portion of queries that come to google. 1-conversion is how we got reviously. Currently in en-us redacted queries don't resolve to g.com from Safari. A redacted absolute drop from a year ago. This number looks even worse globally, a year ago we lose and now we lose redacted a nearly absolute reduction.

# On Wed, Dec 20, 2017 at 1:01 PM, Joan Braddi @google.com> wrote:

Chris and Juting:

Is it possible to rerun the % of queries that don't resolve to <u>g.com</u> from Safari again. I believe it has been over a year since we saw the <sup>Redacted</sup> number and we are wondering if this might be increasing (since we have seen new categories being redirected by Apple's "suggest"). We are also trying to answer some of Apple's question related to November numbers.

Any help you can provide would be appreciated.

Redacted

Many thanks

4447 WID

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Mike Roszak Product Finance Cell: **Redacted** 

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