

# Exhibit F-1



RECEIVED  
MAR 16 2008

DUKE ANDERSON

March 13, 2009

Barry Collins, D.O.  
61 W. Carleton Road  
Hillsdale, MI 49242

Dear Dr. Collins:

I am writing to apologize for a letter that was sent to Hillsdale-area residents regarding an Allegiance Health orthopedic community event. We routinely exclude residents from the Hillsdale community from our promotional mailings. However, in this case, we made an error in communicating with the organization that provides our mailing list, and the letter was sent unintentionally.

I have spoken with Duke Anderson directly regarding our mistake and have apologized to him as well. For many years, we have enjoyed a mutually supportive relationship with Hillsdale Community Health Center, and we desire to see that relationship continue.

Please know that we have reviewed our internal processes and spoken to our mailing list supplier to ensure that future orthopedic mailings are not sent to Hillsdale residents.

If you have questions or would like to speak with me, please feel free to contact me at 517-788-4944. I can also be reached at [Anthony.Gardner@AllegianceHealth.org](mailto:Anthony.Gardner@AllegianceHealth.org).

Sincerely,

A handwritten signature in cursive script that reads "Anthony Gardner".

Anthony Gardner  
Vice President, Business Development and Marketing

cc: Duke Anderson, CEO – Hillsdale Community Health Center

*Dr Collins' Receptment*



**Allegiance**  
HEALTH

February 18, 2009

Kathy Redding  
110 E Elm St  
Reading, MI 49274-9568

Dear Kathy Redding,

If you have joint pain, everyday tasks can become overwhelming challenges. The decision to perform simple chores like climbing the stairs or making a trip to the mailbox can come down to one question – will it be worth the pain?

But you don't have to live with the pain. Allegiance Health has options that can help. In 2008 and 2009 Allegiance Health earned a Five-Star HealthGrades® rating in Joint Replacement and Total Knee Replacement. In addition, Allegiance Health was named Best in the Lansing-Jackson Region\* for Overall Orthopedic Care and Joint Replacement in 2009. This places Allegiance Health among the top 15 percent of medical facilities in the country for these services.

To learn more about your options for treating joint pain, join us for a free Seminar. You'll hear our physicians outline the latest techniques for treating severe joint pain, and receive educational information that will help you make the best decision for you.

**Thursday, March 5 at Noon or Thursday, March 12 at 6 p.m.**

Ella Sharp Museum of Art and History, Community Room  
3225 Fourth Street, Jackson

**Presented by Orthopedic Surgeons, Charles Medlar, MD and Allan Tompkins, MD**

Don't let joint pain determine the choices in your life. Seminar attendance is limited. Register today by calling (888) 335-7241. Refreshments will be served.

Sincerely,

Anthony Gardner, Vice President  
Business Development and Marketing  
Allegiance Health

\* Regions as defined on [www.HealthGrades.com](http://www.HealthGrades.com)

HEALTH  
Allegiance

84310-2



Anthony Gardner  
Vice President Marketing and Communications



Allegiance  
HEALTH

Duke - I left a voicemail for you this evening and will follow up tomorrow. In the interim, I wanted to apologize for the packets that were mailed to Hillsdale. As with the earlier ortho error, this one was certainly not intentional. It isn't our style to purposely not honor our agreement. However we encountered a different process issue with a different mail list vendor. We will address that immediately. On behalf of Allegiance I apologize for any and all inconvenience this has caused. Thanks for making us aware of the issue. Look forward to speaking with you soon.

Anthony Gardner



Allegiance  
HEALTH

October 8, 2009

Kathryn Kyle  
2374 Oakwood Dr  
Hillsdale, MI 49242-9008

*MCHC employee*

Dear Kathryn,

On behalf of Allegiance Health, welcome to Mid-Michigan! We hope you've had time to settle in a bit and experience some of the many wonderful opportunities the area has to offer. As a housewarming gift, we would like to send you a free First-Aid Kit.

Moving to a new community presents many challenges, including choosing a doctor for your family and deciding where to go for your healthcare needs. Allegiance Health's medical staff consists of more than 200 physicians who serve the Jackson area and surrounding communities. Please visit our website at [AllegianceHealth.org](http://AllegianceHealth.org) for assistance in selecting a physician.

Whether you have recently moved across country or across the state, you'll be happy to know that Allegiance Health takes pride in leading our community to better health and well-being at every stage of life. Through free screenings, community talks and health fairs, our doctors and staff reach out to area residents to improve the quality of life in our community.

Please take a moment to read our brochure and learn about the vast array of services we offer. Additional information about our hospital, services and programs is available at [AllegianceHealth.org](http://AllegianceHealth.org).

Welcome to our community. We look forward to meeting your healthcare needs.

Sincerely,

Georgia Fojtasek  
President and Chief Executive Officer  
Allegiance Health

P.S. Don't forget to return the enclosed reply form or fill it out online to receive your FREE First-Aid Kit. (Gift Code: 21781)