

# Report Scams

## to the Federal Trade Commission

### Why

We want to hear what's happening in your community. Because your experience matters. Your report matters.

Every report makes a difference. How?

- Your report might help us identify a scam.
- Your report might help us shut down a scammer.
- Your report might help keep others from getting scammed.
- Your report might help protect people you care about.

The Federal Trade Commission (FTC) gets scam reports from people all over the country. But scammers are good at hiding. So every day, investigators look for patterns in the reports. Your experiences, and all the details you can remember, help us enforce the law in your community and across the country.

A law enforcement case means we can help a lot of people. We can stop a bad scam. Sometimes – but not always – we can get some money back for the people hurt by the scam. We can't respond to every complaint, but reports like yours are how we learn about what scammers are doing.

### How

Report scams online from your computer or mobile device, or by telephone.

You can report scams in English or Spanish.



[ftc.gov/complaint](https://ftc.gov/complaint)

Online, choose the kind of scam you want to report. Then, answer some questions that describe your story and help investigators.



1-877-382-4357

By phone, you will hear automated questions first. Answer by pressing the numbers on your phone. Then you'll talk with an operator, and you can tell your story.

Every piece of information helps us. Share as much information as you feel comfortable with.

After you report what happened to you, you might not hear from the FTC. But please know that your report helped the people you care about, your community, and the FTC.

